



The 2017 President's Award for Excellence in Operational Service – Wendy Horton

Wendy Horton is a Supervising Janitor for the Physical Plant who is committed to serving the College. When the Custodial Department restructured supervisory roles, Wendy quickly adapted to her new position of overseeing night academic buildings in an effort to better accommodate the needs of the campus and her staff.

Wendy's strong leadership skills and knowledge of special events allow her to successfully manage evening events on campus for our students, faculty, staff, and the community.

Wendy is known to be attentive and compassionate when dealing with her staff. As new staff report to her, she ensures they are properly trained for the particular building they are assigned to.

She supports her staff's growth and development through the completion of annual performance programs. Wendy has served as an asset to the Human Resources office during the implementation of the new time and attendance rollout and has been a constant support and mentor to her staff as they learn the new online timesheet process.

Wendy is active in the campus community, serving on the Take the Lead committee, representing the Physical Plant for the past two years.

In recognition of her exemplary and tireless service to the College, SUNY Potsdam presents Wendy Horton the 2017 President's Award for Excellence in Operational Service.