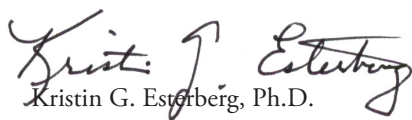


May 18, 2017

*W*E HONOR TODAY FACULTY AND STAFF who have made extraordinary contributions to SUNY Potsdam. Those receiving 2017 President's and Chancellor's Awards for Excellence demonstrate, through their outstanding accomplishments, their devotion to teaching, scholarship, and service to SUNY Potsdam. I am proud to recognize their extraordinary talents and the mark they have made on the SUNY Potsdam campus.

We also recognize today faculty and staff who have collectively devoted centuries of service to SUNY Potsdam. The campus is fortunate to have such dedicated, hard-working employees who every day strive to make a difference in the lives of our students.

Congratulations to everyone who is being recognized today. Their achievements and service are extraordinary, and I ask that the entire campus community join me in offering my deepest appreciation for their outstanding work.


Kristin G. Esterberg, Ph.D.
President

Thank you & Congratulations...

Order of Events

WELCOME	Kristin G. Esterberg
BREAKFAST	
PRESENTATION OF DISTINGUISHED PROFESSOR RANK	Kristin G. Esterberg
Distinguished Teaching Professorship	
PRESENTATION OF CHANCELLOR'S AWARDS	Kristin G. Esterberg
Excellence in Classified Service	
Excellence in Faculty Service	
Excellence in Professional Service	
Excellence in Scholarship and Creative Activities	
Excellence in Teaching	
PRESENTATION OF PRESIDENT'S AWARDS	Kristin G. Esterberg
Excellence in Academic Advising	
Excellence in Adjunct Teaching	
Excellence in Auxiliary and College Educational Service	
Excellence in Clerical Service	
Excellence in College Service	
Excellence in Community Service and Outreach	
Excellence in Fostering a Welcoming and Inclusive Campus Climate	
Excellence in Operational Service	
Excellence in Professional Service	
Excellence in Professional Administrative Service	
Excellence in Scholarship and Creative Activities	
Excellence in Teaching	
PRESENTATION OF EMERITUS AND RETIREE CITATIONS	Vice Presidents & Deans
PRESENTATION OF EMPLOYEE SERVICE AWARDS	Vice Presidents & Deans
CLOSING REMARKS.....	Kristin G. Esterberg

Distinguished Professor Rank

Distinguished Teaching Professorship

LAURA PERSON

The Distinguished Teaching Professorship recognizes and honors mastery of teaching. For this prestigious tribute to be conferred, candidates must have demonstrated consistently superior mastery of teaching, outstanding service to students and commitment to their ongoing intellectual and professional growth, scholarship, and adherence to rigorous academic standards and requirements.

Dr. Laura Person, a member of the Department of Mathematics at SUNY Potsdam, joined the SUNY Potsdam's faculty in 1989. Having taught over 20 different undergraduate and graduate courses, and served as a mentor for new faculty, she has proven herself a skilled and outstanding professor.

Laura's numerous awards include the President's Award for Excellence in Teaching, Favorite Professor of the Mathematics Department, and the Chancellor's Award for Excellence in Teaching. Laura has published two well-used textbooks, *Write Your Own Proofs in Set Theory and Discrete Mathematics* (co-author Amy Babich) and *Topology Notes*. Her exceptional teaching has been recognized by colleagues across the country through multiple honors from the Mathematical Association of America. The Oklahoma-Arkansas Section invited her to be the Workshop Director for "Building a Healthy Undergraduate Program." The Seaway Section invited her to present the distinguished Randolph Lecture and presented her with the Clarence F. Stephens Distinguished Teaching Award – intended to honor someone with documented exceptional teaching effectiveness whose influence has extended beyond the institution.

In recognition of her exemplary teaching abilities and dedication to SUNY Potsdam, The State University of New York appoints Dr. Laura Pearson to the Rank of Distinguished Teaching Professor.

Chancellor's Awards

Chancellor's Award for Excellence in Classified Service

HEATHER O'HARA

The Chancellor's Award for Excellence in Classified Service provides recognition for superior performance and extraordinary achievement. Heather O'Hara fits this award perfectly.

One of Heather's greatest assets is her deep understanding of Human Resources policies and procedures. Along with assisting in processing the numerous personnel transactions Human Resources receives on a daily basis, Heather oversees the TN Visa process and manages the Volunteer, Drescher, and Sabbatical Leave programs. Heather works with a great number of faculty throughout the recruiting process. She drafts, coordinates, posts, and pays all external employment advertising and because of her diligence, has saved the College a significant sum of money.

Heather has volunteered for and is involved with a number of campus events and committees. She has volunteered for commencement, the Very Special Arts Festival, the Bias Response Team and is co-Chair of the Employee Awards Committee.

In 2013, Heather received the President's Award for Excellence in Clerical Service for work she has done, and continues to do, assisting in developing, updating, coordinating, and administering the campus-wide Computer Campus Account program.

Heather engages with countless individuals every day and it is often said that she has a friendly demeanor, engaging personality, and is constantly willing to go above and beyond for anyone emailing, calling, or visiting Human Resources in need of assistance.

In recognition of her exceptional service and dedication to SUNY Potsdam, The State University of New York presents Heather O'Hara the 2016 Chancellor's Award for Excellence in Classified Service.

Chancellor's Award for Excellence in Faculty Service

LONEL WOODS

Dr. Lonel Woods is a vital member of The Crane School of Music and has been an invaluable asset to our campus since his arrival in 2009. He has tirelessly served on countless committees, such as the Student Affairs Committee for both Faculty Senate and Crane, has acted as an advisor to numerous student organizations, and provides a voice to kindness, equity, and inclusion on campus.

Lonel has served as faculty advisor to student organizations such as the Ladies of Soul and the Musical Theatrical Organization. He has proven to be a dedicated mentor/advisor to our first-year students and faculty. He continues to expand his leadership repertoire through serving as co-Chair of the Diversity in Action Coalition Committee, Coordinator of the Crane Honors Recital, and participation in the SUNY Leadership Institute.

Aside from his duties as co-Chair of The Crane School of Music's Performance Department, perhaps one of Lonel's most significant contributions to SUNY Potsdam is his commitment to fostering a welcoming and inclusive campus. He co-organized the Day of Reflection event held on Martin Luther King Day, which provides the opportunity for students, faculty, and staff to come together for meaningful discussion on a variety of topics centering around our campus community. The event was so successful that it influenced the creation of additional campus-wide events.

In 2016, Lonel was presented with the President's Award for Excellence in College Service for his strong involvement throughout the campus.

In recognition of his exceptional service to SUNY Potsdam, The State University of New York presents Dr. Lonel Woods the 2017 Chancellor's Award for Excellence in Faculty Service.

Chancellor's Awards

Chancellor's Award for Excellence in Professional Service

ROMEYN PRESCOTT

As an alumnus of SUNY Potsdam, Romeyn Prescott's fondness of, and dedication to, the College is evident in all that he does. A member of the professional staff since 1996, Romeyn's hard work has enabled him to be promoted to his current position of Senior Programmer/Analyst (local title of Director of Academic Computing) in Computing & Technology Services (CTS).

Due largely to Romeyn's efforts, we continue to see a positive impact as we improve our technology services at SUNY Potsdam. These efforts are most evident in his focus toward better utilizing technology while significantly improving student satisfaction.

Romeyn is best known as the campus "guru" for technology related questions or problems. He is highly respected for his knowledge and expertise in all areas of technology and continues to serve as a mentor to the CTS staff and other constituencies across campus.

In addition to his role in CTS, Romeyn is active in the campus community. A longtime volunteer at Open House events across campus, a board member for the SUNY Potsdam Child Care Center, and service as President-Elect for SUNY Potsdam's Alumni Association Board of Trustees are just a few examples of the many activities that Romeyn tirelessly participates in across campus. As a tribute to his exceptional service to the College, Romeyn was presented with the President's Award for Excellence in College Service in 2014.

In recognition of his service and dedication to SUNY Potsdam, The State University of New York presents Romeyn Prescott the 2017 Chancellor's Award for Excellence in Professional Service.

Chancellor's Award for Excellence in Scholarship and Creative Activities

GLENN JOHNSON

Dr. Glenn Johnson is a leading regional expert on conservation biology of various amphibians, reptiles, and birds. He is considered an expert on three protected species: the Eastern Massasauga Rattlesnake, the Blanding's Turtle, and the Spruce Grouse.

Along with teaching, his responsibilities as Chair of the Biology department for the last 15 years, and his other service to the College, such as chairing our Institutional Animal Care and Use Committee (IACUC), Glenn has led many undergraduate research students in the study of amphibians, reptiles, and birds. Over 50 students have presented at local and regional conferences. Working with Glenn has inspired many of our research students to formulate promising career paths in the sciences.

Glenn secured \$3 million in local and joint funding which resulted in his nearly 60 presentations at regional and national conferences and penning approximately 50 publications. Among these publications, Glenn co-authored three books and contributed chapters to five others. Much of his research has been invaluable to governmental agencies including the New York State Department of Environmental Conservation.

Glenn was presented with the President's Award for Excellence in Scholarship and/or Creative Activities in 2008 for his outstanding research of threatened and endangered vertebrates in the Northeastern United States.

In recognition of his creative commitment and collaborative work, The State University of New York presents Dr. Glenn Johnson the 2017 Chancellor's Award for Excellence in Scholarship and Creative Activities.

Chancellor's Awards

Chancellor's Award for Excellence in Teaching **MARK HARTMAN**

Dr. Mark Hartman, Professor of Trombone with The Crane School of Music, is an extraordinary pedagogue and cares deeply for his students. A profound knowledge of the subject matter permeates his instruction in private trombone studio, brass techniques, trombone choir and chamber music coaching. He is patient and nurturing, allowing the student to process the material thoroughly. Mark's students display a solid knowledge of repertoire, accurate execution of technique, and possess a professionalism that can only come through a consistent model and quality instruction.

Mark's course evaluations are positive and include comments from students praising his knowledge, experience, patience, empathy, and compassion. His evaluations have included such comments as "makes me love doing what I do" and "best professor ever." In 2015, Mark received the President's Award for Excellence in Teaching.

In addition to his extremely successful teaching career, Mark remains an active performer. He plays principal trombone in the Orchestra of Northern New York and Northern Symphonic Winds, has been a member of the Potsdam Brass Quintet since 1985, and performs solo recitals regularly.

Mark consistently displays an uncanny ability to attract, engage, retain, and develop a body of students that ultimately bear the hallmarks of excellent leadership and preparation. His interest in student successes begins before students even enroll at The Crane School of Music; he recruits and cultivates future students carefully and thoughtfully, seeking them out and working with them in advance of their auditions. Once here, he carefully and generously guides their progress through the challenges of the daily college life, showing concern for their academic, musical, and personal success.

In recognition of his outstanding teaching and dedication to students, The State University of New York presents Dr. Mark Hartman the 2017 Chancellor's Award for Excellence in Teaching.

President's Awards

President's Award for Excellence in Academic Advising

TOBY WHITE

Toby White has built a deep knowledge base of each of the campus departments due to his role in Experiential Education. This has enabled him to build relationships, understand curriculum goals, and research the career choices each of our degrees can offer students when they graduate.

It has been said that Toby is excellent in relating the virtually infinite possibilities to students in the context of academics, strength and skills, and career goals. Toby has especially excelled in relating those possibilities to our students who may have not yet figured out their academic or career path; he has helped countless students realize career goals and assists in guiding their path.

In addition, Toby is an excellent advisor and has implemented tools that are used across Career Services, Experiential Education, International Education, and Student Research, so that these co-curricular advising experiences can be tracked collaboratively to better serve our students.

In recognition of his exemplary and tireless service to the College, SUNY Potsdam presents Toby White the 2017 President's Award for Excellence in Academic Advising.

President's Award for Excellence in Adjunct Teaching

DANIELLE JOHNS

As a member of the Art Department, Danielle Johns has demonstrated a very successful teaching methodology over a variety of courses, including Art History, Studio Art, Color & Design, and Printmaking I. There is little overlap in the curriculum, therefore she must create unique lessons for each course, regularly updating her projects and lectures. It has been said that her positive attitude and high standards foster an environment where students are comfortable taking risks within their work.

Last fall, Danielle determined that her printmaking students would benefit from more one-on-one time than was available during class, so she implemented a "Printmaking Happy Hour" on Fridays. During this time, art students were encouraged to come to the print studio to work on prints and print processes that they wanted to improve. The Friday event was always well attended by Danielle's students.

Danielle is a respected and well-liked Adjunct Instructor. In fact, last year Danielle was voted Most Popular Art Department Faculty by students.

In recognition of her outstanding teaching and dedication to her students, SUNY Potsdam presents Danielle Johns the 2017 President's Award for Excellence in Adjunct Teaching.

President's Awards

President's Award for Excellence in Auxiliary and College Educational Service **RAJENDRA CHAKRANARAYAN**

Rajendra Chakranarayan has been an employee of PACES since 2010. Originally hired as a short-order cook, Raj recently shifted roles to become a floater, which enables him to work in all areas of PACES.

As a floater, he has gained valuable knowledge of all that each PACES area has to offer, including food preparation, customer service, and stocking goods. His positive attitude has allowed him to adapt in his ever-changing role and he provides a pleasant experience for his customers, co-workers, and management. Raj is courteous, patient, and greets customers with a smile.

Raj is a valuable contributor to the development and improvement of PACES services. He offers new ideas to provide methods to keep the food options fresh and evolving. He has also conveyed to supervisors strategies to decrease customer wait time.

In recognition of his service and dedication to the College, SUNY Potsdam presents Rajendra Chakranarayan the 2017 President's Award for Excellence in Auxiliary and College Educational Service.

President's Award for Excellence in Clerical Service **CLAUDETTE FEFEE**

As the shared secretary to the Art Department and The Art Museum, Claudette Fefee provides courteous and effective service to faculty, staff, students, and community members.

Claudette's many duties include preparation of the Art Department's schedule of classes, ordering and checking in supplies, taking minutes at department meetings, and serving as Editor of the Art Department newsletter, *ARTNEWS*. She performs her duties in a consistently competent, cheerful, and helpful manner.

Claudette designs all The Art Museum's publications, creating catalogues and postcards from images received from artists and sends them to be printed. Her initiative to enroll in a digital design course has enabled her to provide this service for the department resulting in immense cost-savings.

Claudette maintains budgets for both the Art Department and The Art Museum, which includes the state budget and numerous foundation accounts and grants. She created a database to maintain accurate and current information of account figures. She also collaborates with numerous departments on campus to ensure all purchases adhere to the required guidelines.

In recognition of her exceptional skills and personable approach, SUNY Potsdam presents Claudette Fefee the 2017 President's Award for Excellence in Clerical Service.

President's Awards

President's Award for Excellence in Clerical Service

KATHRYN PIERCE

Kathryn Pierce is a Secretary 1 in the Office of Human Resources, who assists in serving approximately 850 state employees, 40 Research Foundation employees, 475 student state employees, 151 student Research Foundation employees and the general public.

Kathie is often the first person a customer works with when they call or visit the Human Resources office. She is essential to ensuring each customer leaves with the appropriate information, whether she is providing the information herself, directing them to the appropriate staff member, or directing them to the appropriate department on campus. Kathie's vast knowledge of the online recruiting system (SPOLR) allows her to assist many employees and external applicants with submitting their online application.

Kathie has embraced learning student payroll and benefit tasks thus providing faster service to students, faculty, and staff. Her willingness to learn these additional tasks allows for the payroll team to continue to process payroll on time, due to fewer interruptions.

Kathie is responsible for executing multiple grant applications annually through the Employee Assistance Program and the NYS/CSEA Partnership. She ensures the grants are processed, the campus is reimbursed for the payments, and the proper department receives the merchandise. Due to Kathie's diligent efforts, valuable items are provided to the campus community. For 2016 alone, the grants totaled approximately \$5,000.

Kathie is known to provide professional and competent service in a manner that is patient, sympathetic, and kind.

In recognition of her exceptional skills and personable approach, SUNY Potsdam presents Kathryn Pierce the 2017 President's Award for Excellence in Clerical Service.

President's Award for Excellence in College Service

ERIC DUCHSCHERER

Eric Duchscherer's dedication to service is evident in his on-going commitment to be engaged at a high level in campus initiatives.

Eric is very adaptable and willing to tackle any challenge that is in the best interests of the College and our students. The most recent example of this is his role as Interim Associate Dean of Students. In addition to Residence Life, Eric now supervises the Counseling Center, Student Health Services, and Student Conduct and Community Standards.

Eric's strong interpersonal skills, insight, and problem solving abilities enable him to understand challenges and obstacles and to explore effective solutions and opportunities for improvement.

Eric has served on countless committees on campus, including the PACES Board of Directors, the Emergency Response Team, Faculty Senate, and the Student Affairs Committee. His excellent leadership skills allow him to successfully engage others to serve the campus. He has served as co-Chair on several committees including the Commencement Committee and the Behavioral Evaluation Committee.

Of Eric's many skills, his expertise in crisis management stands out as one of his most important contributions to SUNY Potsdam as he serves as one of three Campus Incident Commanders. Eric's strong leadership through crisis has benefited SUNY Potsdam since his first years on campus.

In recognition of his exceptional service to the College, SUNY Potsdam presents Eric Duchscherer the 2017 President's Award for Excellence in College Service.

President's Awards

President's Award for Excellence in Community Service and Outreach **JOE TIMMERMAN**

Dr. Joe Timmerman, Chair of the Business Administration Department, has been described as a visionary leader who selflessly strives for the betterment of the department, College, and community.

Joe is the District 10 St. Lawrence County Legislator, Chair of the Legislative Finance Committee, active member of both the County Fiscal Stability Committee and the County Planning Committee, and a member of the County's Operations, Service, and Space Committees.

Joe is an expert on finance and financial decision-making and sees his service as a legislator as an opportunity to utilize his academic and professional expertise in the broader community. He has been engaged with rigorous budget debates and helped guide policies on spending that are seen as tough but reasonable and vital if the county is to recover and develop a stronger economic future. Last year, he put forth a resolution for returning three million dollars to the fund balance.

As a member of the St. Lawrence County Planning Board, Joe has been involved in approving many projects, most notable are the expansion of the Frazer Computing Facility and approval of the Canton-Potsdam Hospital Extension Site in Canton.

In recognition of his exemplary and tireless service to the College and community, SUNY Potsdam presents Dr. Joe Timmerman the 2017 President's Award for Excellence in Community Service and Outreach.

President's Award for Excellence in Fostering a Welcoming and Inclusive Campus Climate **SHARON HOUSE**

Sharon House, the Director of Accommodative Services in the Student Success Center, has provided the campus with a welcoming and inclusive voice for years.

Sharon acts as both a resource and an advocate for our students with disabilities. Her work transcends both curricular and co-curricular endeavors. She works with our students from the time they initially become interested in our school, communicating with the student and their parents regularly to ensure that they recognize their accommodations will be met at SUNY Potsdam. Once enrolled, Sharon works tirelessly with these students and their faculty on a variety of testing accommodations; as well as academic intervention strategies to maximize the student's potential to be successful. Sharon is also a tremendous resource for persons with disabilities outside of the classroom.

Sharon sponsors Disability Awareness Day, occupying a table in the Student Union offering resources to our students and has presented numerous workshops on campus over the years. For example, she provides workshops for our student Resident Assistant staff, which allows our RA staff to better service the students who reside on campus.

Sharon continues her proactive engagement in the campus community by serving as an active member in the Diversity in Action Coalition (DIAC). She speaks to incoming graduate special education classes to inform them about the available services on campus. Sharon helps promote inclusion by creating student panels. These student panels provide an avenue for students to discuss the positive things implemented on campus or the problems that still exist for students and staff with disabilities.

In recognition of her dedication to the advancement of learning, SUNY Potsdam presents Sharon House the 2017 President's Award for Excellence in Fostering a Welcoming and Inclusive Campus Climate.

President's Awards

President's Award for Excellence in Fostering a Welcoming and Inclusive Campus Climate

JENNIFER MITCHELL

Dr. Jennifer Mitchell, Associate Professor of English & Communication, has worked tirelessly with various constituents on campus to build a more equitable and inclusive community.

Commencing in the spring of 2015, Jennifer has both provided leadership to, and continues to be a driving force behind, the Preparing and Organizing for Change: Teaching, Learning, and Practicing Racial Justice at SUNY Potsdam (POP) Group Steering Committee. She wrote the proposal to SUNY which secured a \$12,500 grant that was used last academic year to offer training workshops to faculty and staff in an effort to create a new campus climate valuing diversity and seeking inclusion. Jennifer works diligently to facilitate training and workshops, and hosts films with discussion sessions such as *White Like Me* and *If These Halls Could Talk*.

Jennifer serves as the Diversity and Inclusion Action Collation (DIAC) Communication Specialist and Chair of the Communication and Membership Subcommittee working to create focus groups to provide feedback around topics of diversity, equity, and inclusion and also creates reports to relay this information to the campus.

In 2016, Jennifer helped develop the annual Days of Reflection event on campus. This initiative is intended for education and necessary conversation for moving the campus, community, region, state and nation toward greater racial equity and justice.

Jennifer encourages her students in the classroom and in the College Writing Center to treat others equitably and with respect. She strives to ensure both are an inclusive atmosphere where everyone has a voice.

In recognition of her dedication to the advancement of learning, SUNY Potsdam presents Dr. Jennifer Mitchell the 2017 President's Award for Excellence in Fostering a Welcoming and Inclusive Campus Climate.

President's Award for Excellence in Operational Service

WENDY HORTON

Wendy Horton is a Supervising Janitor for the Physical Plant who is committed to serving the College. When the Custodial Department restructured supervisory roles, Wendy quickly adapted to her new position of overseeing night academic buildings in an effort to better accommodate the needs of the campus and her staff.

Wendy's strong leadership skills and knowledge of special events allow her to successfully manage evening events on campus for our students, faculty, staff, and the community.

Wendy is known to be attentive and compassionate when dealing with her staff. As new staff report to her, she ensures they are properly trained for the particular building they are assigned to. She supports her staff's growth and development through the completion of annual performance programs. Wendy has served as an asset to the Human Resources office during the implementation of the new time and attendance rollout and has been a constant support and mentor to her staff as they learn the new online timesheet process.

Wendy is active in the campus community, serving on the Take the Lead Committee, representing Physical Plant for the past two years.

In recognition of her exemplary and tireless service to the College, SUNY Potsdam presents Wendy Horton the 2017 President's Award for Excellence in Operational Service.

President's Awards

President's Award for Excellence in Professional Service

NANCY GRIFFIN

For the past 20 years, Nancy Griffin has been an integral part of SUNY Potsdam's College Advancement Team collaborating on the past three campaigns, securing well over \$10 million in gifts, and making an impressive impact to and on the campus.

Nancy is an outstanding fundraiser. She believes in the relationships she builds with her donors. From the very beginning, Nancy listens, gaining a better understanding of the type of gift a donor would like to make to Potsdam. Her knowledge of the campus and partnerships with colleagues assists in the process of tying donor wishes to campus needs.

Nancy's expansive knowledge of the grant proposal process has allowed her to consistently secure grants for the College; including the Rebecca V. Sheard Literacy Center. The trust and professionalism she has created with so many business entities has allowed her to secure thousands of dollars in revenue to continue valuable programming. Through her unwavering commitment to writing grants and working with donors over the past 13 years, Nancy has positively impacted approximately 38,000 SUNY Potsdam students, 300,000 community children, and 11,000 educators.

Nancy is active in the campus community serving as a board member on SUNYCUAD, an honorary member of the Alumni Advisory Board, a member of the committee for the STEAM Grant funded by Lockheed Martin, and has worked with Branching Out With Books which helps to unite college students with area elementary students to teach literacy skills.

In recognition of her exceptional service to the College, SUNY Potsdam presents Nancy Griffin the 2017 President's Award for Excellence in Professional Service.

President's Award for Excellence in Professional Administrative Service

FAYE LAMAR

Faye Lamar's commitment to students is evident in her extensive career as an Academic Counselor/Tutor Coordinator in the TRiO Department. This experience, coupled with her strong ties across campus, makes her especially effective in assessing and addressing student needs. She fosters an approach that encourages face-to-face meetings as opposed to a standard email. Personal contact is her hallmark, the true sign of how much she cares and how committed she is to helping students succeed.

Faye has created many procedures and protocols that have revolutionized the way in which TRiO works, which is especially evident in her role as Tutor Coordinator. TRiO averages at least 350 requests for one-on-one tutoring every year. Not only has Faye been able to consistently meet 98% of all requests annually, she has always spent less than the amount budgeted.

For the past several years, Faye has been the only coordinator of one-on-one tutoring services on campus, and often provides support and guidance to other offices that provide academic support and tutoring services. She readily shares resources, provides lists of potential tutors, and makes sure that all students are served.

Her personality, demeanor, wisdom, and wit enable her to have frank, difficult conversations with students and her approach often motivates them into taking positive actions. She bridges a gap between faculty and academic support staff by collaborating to provide students with tutoring that best complements a specific course or professor.

In recognition of her exceptional service to the College, SUNY Potsdam presents Faye Lamar the 2017 President's Award for Excellence in Professional Administrative Service.

President's Awards

President's Award for Excellence in Professional Administrative Service

LISA MURPHY

Lisa Murphy is the Assistant Business Manager for the Potsdam College Foundation. Her primary responsibilities include the prompt and accurate entry of all gifts and pledges into Banner, the preparation of numerous monthly, quarterly and annual reports, and monthly reconciliation of transactions for the General Ledger.

Lisa manages gifts from the time they come to campus by inputting them into appropriate accounts, sending receipts to donors, notifying departments of balances and expenditures, and she assists account owners by processing check requests and payments. Lisa has helped implement a more efficient process for accepting donations including receiving payments through CashNet.

Lisa is a highly organized professional, and is the go-to person for Foundation accounts. Without her efficiency and professionalism, it would be nearly impossible to keep track of the daily transactions that involve Foundation funds. If gifts are entered incorrectly, the Foundation's non-profit status would be jeopardized. Her understanding of the accounting system, in addition to the integration of financial information with the Banner system, is unparalleled.

In recognition of her exceptional service to the College, SUNY Potsdam presents Lisa Murphy the 2017 President's Award for Excellence in Professional Administrative Service.

President's Award for Excellence in Scholarship and Creative Activities

CHRISTINA KNOPF

Dr. Christina Knopf has compiled an exemplary record of scholarly excellence during her tenure at SUNY Potsdam. The sheer volume of her scholarly output is impressive in its own right.

Christina uses her research to design and teach new courses, enabling her to share her professional expertise with her students. In addition to her courses Contemporary Political Communication and Voices of American Women, Dr. Knopf has just developed a new course titled Comm-ics Research, which uses comics to teach theories and research methods in communication.

Christina has presented her work at five specialized conferences, three international conferences, 25 national conferences, 19 regional conferences, and five local conferences. In addition to this impressive number, Christina continues to share her work with a wide variety of professional audiences as an invited or keynote speaker.

One of Christina's many impressive works is her book, *The Comic Art of War: A Critical Study of Military Cartoons, 1805-2014*, which was published by the independent scholarly press McFarland in 2015. In her book, she facilitates a dialogue between soldiers and civilians that has been intrinsic to life in the North Country since the establishment of Pine Camp in 1908 (renamed Camp Drum in 1951 and in 1974, Fort Drum).

On campus Christina uses her research as a foundation for her role as an Oral Skills Coordinator, promoting and supporting the Freshman Speaking courses, while guiding the instructors through use of modern research and technological advancements.

In recognition of her creative commitment and collaborative work, SUNY Potsdam presents Dr. Christina Knopf the 2017 President's Award for Excellence in Scholarship and Creative Activities.

President's Awards

President's Award for Excellence in Scholarship and Creative Activities

EDWIN PORTUGAL

Dr. Edwin Portugal continues to find time and energy to stay very active with his scholarship in addition to his significant service responsibilities at SUNY Potsdam.

As a Fulbright Specialist, Ed has worked with numerous universities internationally including the Polytechnic University of the Philippines and the Asian Institute of Management, providing graduate students and fellow researchers with seminars and workshops designed to strengthen leadership and strategic management skills. This international engagement brings a level of global perspective to his classes that is difficult to match.

He has authored or co-authored 25 peer-reviewed publications in a variety of national and international research venues. In 2011, he and his co-author, were recognized with the Distinguished Paper Award at the E-Commerce, E-Administration, E-Society and E-Education (E-CASE) Conference in the Philippines.

Ed has delivered more than 60 presentations to regional, national, and international audiences concentrating on the topics of Leadership and Entrepreneurship, Management Strategies, Organizational Analysis, and Considerations for Global Participation. He was selected to be the keynote speaker to audiences of international scholars on three different occasions.

In recognition of his creative commitment and collaborative work, SUNY Potsdam presents Dr. Edwin Portugal the 2017 President's Award for Excellence in Scholarship and Creative Activities.

President's Award for Excellence in Teaching

KAREN WILSON

Karen Wilson is an Instructor in the English and Communication Department who teaches courses such as Survey of Human Communication, Basic Principles of Speech, and Family Communication where she combines excellent lecturing with activities that allow students to have practical examples for the theories covered in the lecture.

Karen's student evaluations tend to illustrate an appreciation for the ability to ease public speaking anxieties and praise not only her kindness, humor, and sincerity, but also her professionalism, fairness, and helpfulness. Karen strives to offer all students individual guidance and fosters a path for excellence. Her course materials clearly articulate the parameters by which her courses will be conducted.

Karen has worked to modify the permanent curriculum of the Communication program by using her expertise in documentary filmmaking to develop the proposal for Studies in Documentary Film. She guided this proposal through the various stages of approvals necessary and has since taught a fully enrolled course twice since its addition in Spring 2016. This course not only expands the offerings of the English and Communication Department's curriculum as a whole, but also supports the growing Film Studies minor.

Karen has served as a faculty sponsor and/or academic advisor for a sizable number of student internships, as well as numerous independent study courses.

In recognition of her outstanding teaching and dedication to her students, SUNY Potsdam presents Karen Wilson the 2017 President's Award for Excellence in Teaching.

Retirees

The State University of New York at Potsdam is proud to recognize
SALLY ARQUIETT

Sally Arquiett began working for PACES in 1992 when she was hired to be the Line Cashier at the Barrington Student Union Dining Court. In 2000, she was promoted to Assistant Manager of the Lehman Dining Center where she remained until 2003 when she was appointed Assistant Manager for the Student Union Dining Court.

The Student Union Dining Court is the largest PACES operation and Sally quickly established herself as a skillful manager, helping coordinate the efforts of more than 50 employees and to satisfy the dining needs of more than 1,000 customers a day. In 2008, she was promoted to Manager of the Student Union Dining Court, which increased her responsibilities beyond the Student Union Dining Court to include Minerva's Café and the Crane Snack Bar. In 2014, she was promoted to General Manager of Dining Services. In this position, she mentored many other management employees and worked tirelessly with each unit to ensure that our student needs were met.

As a testament to her success at SUNY Potsdam, Sally was a Student Choice Award recipient in 1999 and had numerous semesters with perfect attendance. For over 20 years, Sally has been known as a respected and treasured member of the Dining Services Team.

It is with sincere appreciation that SUNY Potsdam recognizes Sally Arquiett for her 24 years of service, dedication, and support to the College. Congratulations on your retirement!

The State University of New York at Potsdam is proud to recognize
REBECCA BADLAM

Rebecca Badlam was hired at SUNY Potsdam in 1999 as a Cleaner, her retiring title.

Becky has worked in many academic buildings such as MacVicar, Stillman, and Carson Halls. She has strived to ensure classrooms, hallways and offices are kept clean and presentable. Becky is known to be a hard worker who is courteous to others. If another Cleaner is out, Becky often assists to cover absences.

Becky's knowledge of the campus and cleaning techniques is vast. She was critical in preparing the Knowles Conference Center for the fall plenary meeting of the University Faculty Senate in 2008. The event was extremely successful due to the diligence and commitment of all involved.

Becky has assisted with the set up and tear down for the Commencement Ceremony annually. This massive task is a critical component to the success of the event each year.

It is with sincere appreciation that SUNY Potsdam recognizes Rebecca Badlam for her 18 years of service, dedication, and support to the College. Congratulations of your retirement!

Retirees

The State University of New York at Potsdam is proud to recognize
MARGARET BAIN

Margaret Bain earned a Bachelor's degree in Business Administration in 1979 from SUNY Buffalo and a Master of Education degree in Counseling and Human Development from St. Lawrence University in 1982. She was originally hired at SUNY Potsdam in 1990 as Director of Student Support Services (TRiO), and served in that role until 1996. She also taught Learning to Learn for the Academic Services Center. Meg was rehired in 2007 as the Assistant Director of Career Planning. From 2015 through to her retirement, Meg served as Interim Director of Career Planning and Development.

For the past ten years Meg has been a fundamental part of our students' success. On a yearly basis she organized networking events on campus including the Graduate School Fair and Schmooze-A-Palooza. During the fall of 2015, Meg single-handedly offered or facilitated 48 programs and had contact with over 2,500 students, parents and prospective students. It has been said that Meg's work ethic, organizational skills, collaborative talents, creativity, and ability to multi-task are beyond impressive.

Meg's commitment to the College and our community was evident in her participation on numerous committees. She served on the Start-Up NY Committee, Economic Fusion Committee, the UUP College Review Panel, the POP Committee (Preparing and Organizing for Change at SUNY Potsdam) and participated in "Now We Know" presentations at department meetings. Meg succeeded in staying current in her role by attending the SUNY Career Development Organization Conference and numerous other workshops and webinars annually.

In recognition of her 16 years of service, dedication, and support to the College, SUNY Potsdam now awards Margaret Bain the rank of Assistant Director of Career Planning & Development Emerita.

The State University of New York at Potsdam is proud to recognize
BRENDA BENNETT

Brenda Bennett was hired at SUNY Potsdam in 1984 as an Account Clerk in the Accounting Office. In 1988, she was promoted to Senior Account Clerk and in 1991 she transferred to the Information Services Department. In 1991, she earned the new position of Telecommunications Analyst Trainee 1 in 2000, after several promotions was promoted to Telecommunications Manager, her retiring title.

Due to Brenda's great attention to detail and leadership skills, she had proven, numerous times, that she was a person the College could count on regardless of the circumstances.

Brenda was responsible for keeping SUNY Potsdam's telephone services in tune with the ever-changing technology by constantly planning, developing, coordinating, budgeting, and implementing all of its telephone services for the over 1,000 faculty, staff, students, tenants, and surrounding community members that are currently using the system.

In recognition of her 32 years of service, dedication, and support to the College, SUNY Potsdam now awards Brenda Bennett the rank of Telecommunications Manager Emerita.

Retirees

The State University of New York at Potsdam is proud to recognize **CARROLL BOSWELL**

Dr. Carroll Boswell earned a Master of Art degree in Mathematics in 1976 from Washington University and a Doctor of Philosophy degree in Mathematics from Clarkson University in 2000. Carroll was originally hired at SUNY Potsdam in 1988 as an Instructor of Mathematics. In 1993, he was rehired for a semester as Instructor in the Academic Services Department. In 2001, Carroll joined the faculty as a Visiting Assistant Professor in the Mathematics department, and after many years serving as an Adjunct Instructor, in 2015, Carroll was appointed Visiting Assistant Professor, his retiring title.

Carroll's mathematical knowledge and teaching techniques were diverse and extensive, allowing him to reach and educate students on all mathematical levels. He taught introductory courses such as Pre-Calculus and Probability and Statistics and also taught higher level courses such as Number Theory, Calculus, and Introduction to Complex Variables with Applications.

Carroll is known to be a courteous and knowledgeable member of the Mathematics Department who is focused on his students' success.

To further his desire to advance students' mathematical skills, Carroll devoted time to assisting high school students by serving as a liaison to the College in the High School Program at Parishville-Hopkinton Central School.

In recognition of his 16 years of service, dedication, and support to the College, SUNY Potsdam now awards Dr. Carroll Boswell the rank of Visiting Assistant Professor Emeritus.

The State University of New York at Potsdam is proud to recognize **DAVID BRITT**

David Britt earned a Master of Science degree in Industrial Administration in 1977 and a Master of Business Administration degree in Finance in 1982, both from Union College. He was originally hired at SUNY Potsdam in 1973 as a Visiting Instructor in Administration and Public Affairs and served in this role for over two years. After several years of gaining experience in private industry, David was rehired at SUNY Potsdam in 2002 as the Vice President for College Advancement. In 2004, he was appointed Assistant to the President and in 2005 became the Assistant for University Financial Analysis. In 2011, David was promoted to the Director of Business Affairs, his retiring title.

David was responsible for maintaining, reconciling, and budgetary planning for numerous accounts on campus. He worked diligently with Human Resources to balance the Permanent Service and Temporary Service budgets, which total in excess of \$35 million annually. David's attention to detail and accuracy has been essential to the effective system of spending controls.

As the College's Internal Control Officer, David acted as a liaison to ensure the campus met all SUNY and Office of the State Comptroller reporting guidelines and provided training to campus constituents. David has been described as a solid and thorough member of the Business Affairs team.

David has been an active member of the campus community serving on such committees as the Academic Awards Committee and the College Review Panel. He has also been found in the classroom, teaching such courses as Cost Accounting.

In recognition of his 18 years of service, dedication, and support to the College, SUNY Potsdam now awards David Britt the rank of Director of Business Affairs Emeritus.

Retirees

The State University of New York at Potsdam is proud to recognize

DIANE BROWN

Diane Brown was hired at SUNY Potsdam in 1984 as a Stenographer in the Geology/Physics department. In 1984, she transferred to the Admissions Office and in 1988, transferred to the Human Resources Office as a Keyboard Specialist. In 1997, she was promoted to Keyboard Specialist 2 and in 2001, she was again promoted to Secretary 1. In 2006, she transferred to the President's Office as a Secretary 1, her retiring title.

Diane was consistently courteous, patient, and gave all that she had to her job and to the College. She always had a positive attitude and she brought a high degree of enthusiasm to her job. Diane constantly managed whatever she faced with professionalism and efficiency. She was responsible for many tasks, including assisting the President and the Executive Assistant to the President and helped coordinate events such as Commencement, Middle States visits, and the 2008 plenary meeting of the University Faculty Senate as well as multiple events at the President's residence. Diane's attention to detail, ability to collaborate with a team, and her willingness to undertake new challenges contributed to the continued success of these events.

In 1998, Diane received the President's Award for Excellence in Classified Service and in 2014 she received the Chancellor's Award for Excellence in Classified Service due to her dedication and willingness to serve the College.

It is with sincere appreciation that SUNY Potsdam recognizes Diane Brown for her 32 years of service, dedication, and support to the College. Congratulations on your retirement!

The State University of New York at Potsdam is proud to recognize

SANDY CHADWICK

Dr. Sandy Chadwick earned her Master's degree in 1970 and her Doctor of Education degree in 1972 both in Elementary Education from Ball State University. She joined SUNY Potsdam in 1972 as an Assistant Professor in the Education – Reading Department. She was promoted to Associate Professor in 1977 and Professor in 1982. Over the course of her career at SUNY Potsdam, Sandy has held additional supervisory roles such as Coordinator of the MST Childhood Education Program, Chair of the Early Childhood and GPE Department from 2005 to 2008 and most recently as co-Chair of the Curriculum and Instruction Department from 2011 through 2015.

Sandy is a very popular educator. Her classes were always over-booked and the wait lists for her classes were endless. She enthusiastically shares her passion for education with others. At SUNY Potsdam, she has taught such courses as Children's Literature, Curriculum & Evaluation, and Literacy and Literature for Young Children. Sandy is known to be a demanding teacher who offers a great deal of encouragement and support to her students.

In addition to her dedication to the classroom, Sandy has authored several publications including *Why? The Never Asked Question* and has presented at many teacher workshops across New York State and Vermont.

As a testament to her exceptional teaching, Sandy received multiple accolades including Who's Who Among America's Teachers in 1998 and a Chancellor's Award for Excellence in Teaching in 1981.

In recognition of her 45 years of service, dedication, and support to the College, SUNY Potsdam now awards Dr. Sandy Chadwick the rank of Professor Emerita.

Retirees

The State University of New York at Potsdam is proud to recognize
DAYNA COLE

Dayna Cole earned an Associates in Applied Science degree in 1976 from the State University of New York Agricultural and Technical College at Canton. After years of clerical experience in both private and state industries, Dayna was hired at SUNY Potsdam in 1988 as a Keyboard Specialist in the Clerical Center. In 2006, she was appointed Secretary 1 in the Student Success Center and transferred to the Curriculum & Instruction (Elementary Education) Department in 2008.

Dayna's duties were vast and she completed them all efficiently and timely. In her most recent position in the Elementary Education Department, Dayna provided administrative support to over 20 faculty members where she was always ready to serve in a professional and thoughtful manner. Dayna also played a major role in creating a 28-page newsletter for the School of Education and Professional Studies.

Dayna was very dedicated to the college community and would often serve as a greeter for the Opening Address and served on the Employee Assistance Program Committee.

It is with sincere appreciation that SUNY Potsdam recognizes Dayna Cole for her 29 years of service, dedication, and support to the College. Congratulations on your retirement!

The State University of New York at Potsdam is proud to recognize
KAREN COLLINS

Karen Collins earned a Bachelor of Art degree in Liberal Arts in 1972 from Pennsylvania State University and a Master of Science degree in Mathematics and Computer Science in 1995 from Clarkson University. After gaining valuable experience both in industry and higher education, Karen joined SUNY Potsdam in 2003 as a Lead Programmer/Analyst in Computing and Technology Services (CTS). She was promoted to Senior Programmer/Analyst in 2011, her retiring title.

Karen is a member of the Administrative Information Systems Unit and focuses on serving various departments across campus including Student Health Services, University Police, Teacher Education, and Human Resources. She was instrumental in the review and implementation of the PeopleAdmin online recruitment system for the Office of Human Resources, implementing projects within BearPAWS such as the University Police Parking Registration, and supporting Teacher Education with an APEX application for student teacher placements. Karen is known across campus to be a very resourceful and dedicated programmer.

Karen's commitment to the college community is evident in her service to several committees including the LTEC Advisory Board and the Village of Potsdam Comprehensive Planning Committee. She also volunteers at Admissions Open Houses and implemented a Student Mentoring Program, a program that offers student tutors to employees with technical issues.

In recognition of her 14 years of service, dedication, and support to the College, SUNY Potsdam now awards Karen Collins the rank of Senior Programmer/Analyst Emerita.

Retirees

The State University of New York at Potsdam is proud to recognize **JAMES DITULLIO**

James (Tony) DiTullio earned a Master in Business Administration degree in 1980 from Clarkson University. After many years working in private industry expanding his expertise, Tony was hired at SUNY Potsdam in 1991 as Associate Director of the Physical Plant. In 2005, he was promoted to Director and in 2011, he became the Assistant Vice President of Facilities and Planning, his retiring title.

Tony's responsibilities greatly affect the look and feel of the campus. On average, he oversees \$8 million in annual volume of projects. Some of his most recent major endeavors include the Center for Applied Learning in Crumb Library, the renovation of the Maxcy Hall ice arena, and overseeing the construction of the new Performing Arts Center.

Tony has been instrumental in the development of the College's Facilities Master Plan, which highlights goals and objectives for the campus for the next 10 years. Tony aligns the direction, services and performance of the Physical Plant with those of the institution.

Tony consistently maintains compliance with College budgets and his work has often resulted in savings to the College. Examples include electrical savings from the operation on the Combined Heat and Power Plant and energy cost savings from his proposal to purchase gas on the open market. Recently, Tony finalized a deal with AT&T to install a cell tower on Raymond Hall resulting in a \$18,000 annual payment to the College.

Tony has always maintained an excellent rapport with his employees by utilizing his unique humor.

In recognition of his 26 years of service, dedication, and support to the College, SUNY Potsdam now awards James DiTullio the rank of Assistant Vice President of Facilities and Planning Emeritus.

The State University of New York at Potsdam is proud to recognize **JANET DITULLIO**

Janet DiTullio earned an Associates in Applied Science degree in 1976 from Canton Agricultural and Technical College. Jan was hired at SUNY Potsdam in 1976 as a Stenographer in the Computing Services Department. In 1985, she was promoted to Administrative Aide, was later appointed Senior Staff Assistant in Computing and Technology Services (CTS) in 2005, and in 2012 was promoted to Staff Associate, her retiring title.

Jan has been instrumental to the evolution of CTS having worked in the department for 40 years. She is responsible for tremendous savings to the College due to her diligence in securing extensive maintenance and licensing renewals and her implementation of a comprehensive set of expenditure tracking processes. In 2014, Jan became part of Shared Services as the IT Operations Manager allocating her time to serve both Potsdam and SUNY Canton.

It has been said that Jan is an invaluable asset to CTS due to her dedication to her job and professional and helpful attitude. Jan acts a mentor to the CTS staff and peers across campus as she provides support and direction utilizing her valuable historical knowledge of the campus.

In 2002, Jan received a President's Award for Excellence in Classified Service and in 2016 received the Chancellor's Award for Excellence in Professional Service.

Jan has been an active member of the campus community, serving on the Excellence Awards Committee, serving as Stillman Hall Building Administrator, and as a member of the Annual Donor Working Group.

In recognition of her 41 years of service, dedication, and support to the College, SUNY Potsdam now awards Janet DiTullio the rank of Staff Associate Emerita.

Retirees

The State University of New York at Potsdam is proud to recognize
JUDY DOX

Judy Dox was originally hired at SUNY Potsdam as a Keyboard Specialist in the Office of Public Affairs in 2005, providing service for a temporary appointment. Later in 2005, she was rehired in Custodial Services as a Cleaner, her retiring title.

Judy worked in the Student Health Services and Counseling Center offices for over 10 years. This demanding assignment requires disinfecting and sanitizing daily. Judy performs these tasks with ease and she takes great pride in her work. She often receives compliments as to how her areas are always shiny and sanitized.

Judy has a willingness to meet the standards for her quality of work. She is known to be very dependable and completes her tasks with accuracy and efficiency.

It is with sincere appreciation that SUNY Potsdam recognizes Judy Dox for her 12 years of service, dedication, and support to the College. Congratulations on your retirement!

The State University of New York at Potsdam is proud to recognize
TAMARA DURANT

Dr. Tamara Durant earned a Master of Arts degree in College Student Personnel from Bowling Green State University in 1986 and a Doctor in Philosophy degree in Higher Postsecondary Education in 2014 from Syracuse University. In 1987, she was hired at SUNY Potsdam as a Counselor in the Educational Opportunity Program (EOP). Tammy has held many roles during her time here at SUNY Potsdam, and in 2003, she was promoted to the Director of the Student Success Center (SSC), her retiring title.

Tammy was responsible for several tasks such as coordinating the Academic Standards Process of the College each semester and overseeing the Academic Mentor Program and Academic Intervention Request Program. Through the many positions Tammy has held on campus, she consistently has been involved in ensuring our students' success. It has been said that Tammy provides meaningful program activities and inspires student engagement opportunities that enrich student participation.

Tammy is a true administrative role model, who demonstrates excellent leadership skills. She has acted as supervisor to numerous departments across campus, all while maintaining her dedication and energy for her director role in the Student Success Center.

In recognition of her 28 years of service, dedication, and support to the College, SUNY Potsdam now awards Dr. Tamara Durant the rank of Director, Student Success Center Emerita.

Retirees

The State University of New York at Potsdam is proud to recognize
GERALDINE GRADY

Geraldine Grady began working for PACES in 2005, where she started her career at the Lehman Dining Center and then transferring to the Student Union Dining Court.

Gerry loved serving the students of SUNY Potsdam and making their day a little brighter. She has been popular with the student body since 2008, when she started working at Mediterraneo's in the Student Union Dining Court.

Gerry will be remembered for her love and dedication to SUNY Potsdam Athletics, especially men's hockey. Gerry has been the team's most avid fan for many years now, and can still be seen at every home game rooting them on.

It is with sincere appreciation that SUNY Potsdam recognizes Geraldine Grady for her 11 years of service, dedication, and support to the College. Congratulations on your retirement!

The State University of New York at Potsdam is proud to recognize
CARLEEN GRAHAM

Dr. Carleen Graham earned a Master of Music degree in Performance in 1990 from the New England Conservatory, and in 2009, she earned a Doctor of Education degree from The Teachers College at Columbia University. She was hired at SUNY Potsdam in 1992 as Visiting Instructor for The Crane School of Music. In 1993, she was appointed Assistant Professor, in 1997 was promoted to Associate Professor, in 2004, to Professor, and, in 2015, gained the rank of SUNY Distinguished Teaching Professor, her retiring title.

During her career at The Crane School of Music, Carleen directed the Crane Opera Ensemble and taught other opera-related courses with an engaging and enthusiastic teaching style. She developed Crane's opera program to a nationally award-winning level, focusing on student success and extensive outreach efforts. Carleen's teaching and mentoring relationships with students were known for their directness, honesty, and genuine concern for students' academic and musical progress.

Carleen has been recognized more than once for her superior teaching and service to her students. In 2006, she was the recipient of the President's Award for Excellence in Teaching, and in 2009, she received the Chancellor's Award for Excellence in Teaching. The Crane Opera Ensemble, under Carleen's direction, has been honored numerous times by National Opera Association Awards in its division, including 2003, 2009, 2012, and 2015. The Ensemble also received The American Prize for its outstanding productions in 2011 and 2012.

In recognition of her 24 years of service, dedication, and support to the College, SUNY Potsdam now awards Dr. Carleen Graham the rank of Distinguished Teaching Professor Emerita.

Retirees

The State University of New York at Potsdam is proud to recognize
SUE GRANT

Sue Grant began working at SUNY Potsdam as a Cleaner in 1986. In 2000, she was promoted to Janitor, her retiring title.

Sue worked in many building across campus including residence halls such as Bowman and Lehman. Sue is very knowledgeable in the tasks she completes and participates in professional development training to ensure her continued success. She would go the extra mile to perform her duties during the academic year and especially during the summer when the facilities are pushed to the maximum limits to handle graduation weekend, summer camps, and Alumni weekend.

Sue has been described as having an excellent work ethic and being very dependable. She is cooperative, does an excellent job coordinating tasks, and serves as the leader on large cleaning events.

It is with sincere appreciation that SUNY Potsdam recognizes Sue Grant for her 30 years of service, dedication, and support to the College. Congratulations on your retirement!

The State University of New York at Potsdam is proud to recognize
THERESA GREEN

Theresa Green joined SUNY Potsdam in 1989 as a Cleaner. In 1996, she was promoted to a Janitor and in 2002, she was promoted to Supervising Janitor. In 2008, she was promoted to her retiring title of Head Janitor.

For 28 years, Terri has been an important member of the SUNY Potsdam Custodial Staff due to her vast knowledge of cleaning methods, equipment, and products used by Custodial Services. Terri also has a strong familiarity of the entire campus. She participated in several training courses to enhance her skills and abilities.

Terri was a supervisor that people enjoyed working with. She has shown excellent supervisory skills, always keeping her staff informed of campus events and schedules the overtime required to keep buildings clean, safe, and efficient. Terri is very effective in directing staff to meet the many different operational needs during the academic year and especially during the summer when the campus is extremely busy. She shows great leadership skills and is well organized.

It is with sincere appreciation that SUNY Potsdam recognizes Theresa Green for her 28 years of service, dedication, and support to the College. Congratulations on your retirement!

Retirees

The State University of New York at Potsdam is proud to recognize
NANCY GRIFFIN

Nancy Griffin earned a Bachelor of Science degree in 1981 and a Master of Science degree in 1983 both in Communication from Clarion State College. She was hired at SUNY Potsdam in 1983 as a Technical Specialist in the External Relations and Publications Department. After holding several roles of increasing rank in Community Relations, Nancy joined the Development Department in 1997 and is one of the longest-serving Development Officers in the College's history.

Nancy has been a dedicated and incredibly successful fundraiser for SUNY Potsdam. Her genuine love of the College, and deep respect for the donors with whom she works, has resulted in millions of dollars in gifts that have transformed our campus and its programs. Throughout her career, Nancy has always gone above-and-beyond in her work with alumni, donors, and volunteers, serving as the consummate representative for the College. The value of the relationships she has built for the College are truly priceless and cannot be overstated.

Nancy has received numerous awards that highlight her success and dedication to her profession. In 1995, she received the President's Award for Excellence in Community Service, in 1997 the Chancellor's Award for Excellence in Professional Service, and in 2017 the President's Award for Excellence in Professional Service. In 2003, in honor of her many years of volunteer board service, she was inducted into the SUNY Council of University Affairs and Development (SUNYCUAD) Hall of Fame. In recognition of her love for Potsdam, Nancy received Honorary Lifetime Membership in the SUNY Potsdam Alumni Association in 2008.

In recognition of her 34 years of service, dedication, and support to the College, SUNY Potsdam now awards Nancy Griffin the rank of Staff Associate Emerita.

The State University of New York at Potsdam is proud to recognize
CAROL HEINICK

Carol Heinick earned a Bachelor of Music degree in Music Education in 1977 from the Eastman School of Music and a Master of Music degree in Piano Pedagogy in 1992 from the Catholic University of America. She was initially hired at SUNY Potsdam in 1989 as an Instructor for The Crane School of Music. In 1994, she was promoted to Assistant Professor and again in 1999 to Associate Professor, her retiring title.

Due to her effective teaching of core courses throughout her tenure, she has been a key contributor to The Crane School's functional keyboard program, which serves every student in the School. One indication of her dedication to teaching in this area is Carol's compilation of a collection of *Classroom Songs for Piano*, used as a resource for functional keyboard courses at Crane.

Carol has been an active member of the campus community, serving on numerous search committees, and as a member of the Crane Student Affairs Committee and the Social and Benevolent Committee. She holds several professional memberships including the Music Teachers' National Association.

Carol has performed as a pianist in many recitals and performances across the Northeast, including performances as a piano duet partner with her husband, Crane professor David Heinick.

In recognition of her 28 years of service, dedication, and support to the College, SUNY Potsdam now awards Carol Heinick the rank of Associate Professor Emerita.

Retirees

The State University of New York at Potsdam is proud to recognize
JOSEPH HILDRETH

Joseph Hildreth earned a Bachelor of Fine Arts degree in 1969 from Western Kentucky University and a Master of Fine Arts degree in Printmaking and Painting in 1971 from the Pratt Institute. That same year, he was hired at SUNY Potsdam as an Instructor in the Art Department. After several promotions, Joe became Professor in 1991 and was appointed Distinguished Service Professor in 2003, his retiring title.

Joe has taught many different courses for the Art Department including Painting, Drawing, and Color & Design. His vast knowledge, passion, and expertise of his chosen field are evident in all he does and are often the reason why students choose to enroll in his courses.

Joe has held many prominent leadership positions throughout his career, including serving as Chair of the Art Department for seven years and President of the SUNY Faculty Senate. During his time as Chair of the Department, Joe reactivated the Art History major and established the annual alumni newsletter.

Joe has organized many student and faculty exhibitions including a System-wide exhibition of art students' work at the SUNY Plaza in Albany. He also maintains his presence in the The Art Museum on campus with his *Annual North Country Regional Exhibition*.

In recognition of his 46 years of service, dedication, and support to the College, SUNY Potsdam now awards Joseph Hildreth the rank of Distinguished Service Professor Emeritus.

The State University of New York at Potsdam is proud to recognize
LAWRENCE LEASHOMB JR.

Lawrence LeaShomb Jr. began working at SUNY Potsdam as a Cleaner in 1979. In 1981, he was promoted to Power Plant Helper and in 1986, he was promoted to Assistant Stationary Engineer. After several promotions within the Physical Plant, in 2011 Larry was promoted to Plant Superintendent C, his retiring title.

For 37 years, Larry has been an important member of the SUNY Potsdam Physical Plant Staff due to his vast knowledge of equipment, training of employees, and eagerness to assist others. He participated in several training courses to enhance his knowledge and abilities. Larry's expertise was critical in the maintenance of many facilities on campus. If there ever was an emergency on campus, Larry was often the first person to respond, day, night, workday or weekend.

Larry was a supervisor that people enjoyed working with. He has been described as diligent and meticulous and is known for his ambitious and benevolent work ethic.

In 1984, he received a Certificate of Merit and in 2009, the SUNY Potsdam Alumni Board of Trustees awarded him Honorable Lifetime Member, which recognizes the exceptional contributions of non-alumni to the College. In 2016, he received the President's Award for Excellence in Community Service for his volunteerism both on and off campus.

It is with sincere appreciation that SUNY Potsdam recognizes Lawrence LeaShomb Jr. for his 37 years of service, dedication, and support to the College. Congratulations on your retirement!

Retirees

The State University of New York at Potsdam is proud to recognize
SUZANNE MANFRED

Suzanne Manfred earned her Master of Science degree in Education in 1978 from SUNY Potsdam. She was hired at SUNY Potsdam in 1979 as an Admissions Counselor in the Admissions Department. In 1983, she was appointed Assistant Director of Admissions. Sue was then promoted in 1989 to her retiring title of Director of Academic Transfer Services.

Sue was responsible for the development and implementation of enrollment strategies designed to increase transfer numbers and ultimately increase the academic quality of entering transfer students. She worked as a collaborative Admissions team member to efficiently and effectively reach the College's enrollment targets.

Sue was very dedicated to serving our students and prospective students. Each year she has persevered to reaching or coming very close to the enrollment target. She was a positive force in the Admissions office and was often looked up to by her staff members due to her tireless work ethic.

In recognition of her 37 years of service, dedication, and support to the College, SUNY Potsdam now awards Suzanne Manfred the rank of Director of Academic Program Evaluation Emerita.

The State University of New York at Potsdam is proud to recognize
ADA MARTINEZ

Ada Martinez earned a Bachelor of Science degree in Community Health in 2000 and a Master of Science degree in Teaching in 2002 both from SUNY Potsdam. Ada joined the SUNY Potsdam staff in 2003 as an Adjunct Instructor in Community Health. In 2005, she was appointed to the Community Health Department as an Instructional Support Assistant and in 2008 was promoted to an Instructional Support Specialist, her retiring title.

Ada worked tirelessly to ensure students were placed in meaningful and relevant internships in her role as Internship Coordinator. She was renowned for her ability to guide students in a patient yet enthusiastic manner as they planned for an experience that may mold their future. She contributed yearly to the Santaferra Internship Award, providing financial support for Community Health majors as they embarked on their internship experience. She taught the course Embracing Diversity, bringing students to Miami to experience diversity in public health first-hand. Ada is a champion of our students and our program at SUNY Potsdam.

Ada's success at SUNY Potsdam was evident in the following awards she has received, in 2013, she was the recipient of the President's Award for Excellence in Community Service and Outreach and the following year received a Chancellor's Award for Excellence in Professional Service.

Ada's warm and nurturing disposition are also evident in her service to the College and community, serving as a Coordinator for the Employee Assistance Program on campus for 10 years and volunteering at the Reachout Crisis Hotline for the past 20 years.

In recognition of her 14 years of service, dedication, and support to the College, SUNY Potsdam now awards Ada Martinez the rank of Instructional Support Specialist Emerita.

Retirees

The State University of New York at Potsdam is proud to recognize
JOY MAXWELL

Joy Maxwell was hired at SUNY Potsdam in 1979 as a Stenographer in the Business Affairs Department. In 1984, she was promoted to Senior Stenographer, in 1989 she was appointed to Secretary 1, and in 2000, Joy was promoted to Secretary 2, her retiring title.

Joy held many diverse responsibilities during her career at SUNY Potsdam. In addition to the expected clerical functions and office operational duties; she was responsible for a full course of complex finance functions and was also a key support for many finance administrators. Joy advised faculty and staff on the interpretation of accounting reports as well as administer ledgers for PACES and Foundation accounts. As a long-time employee of the College, she humbly commands a deep knowledge of the Business Affairs office, campus community, and the subtleties of State and SUNY operations.

Joy has always been eager to learn, willing to take on new responsibilities, and conducted herself in a professional and courteous manner. She demonstrated exceptional dedication in serving the Business Affairs Department and her positive attitude was infectious. She had a natural desire to consistently go the extra mile.

It is with sincere appreciation that SUNY Potsdam recognizes Joy Maxwell for her 38 years of service, dedication, and support to the College. Congratulations on your retirement!

The State University of New York at Potsdam is proud to recognize
WILLIAM MORRIS III

William Morris III earned a Bachelor of Science degree in Psychology from the State University College at Potsdam in 1978 and a Master of Education degree in Counseling from St. Lawrence University in 1980. He was hired at SUNY Potsdam in 1983 as an Assistant for University Financial Analysis in the Accounting Department. In 1986, Chip was appointed Director of Residence Life; Associate Dean of Students in 1996; and in 2010, he was promoted to Dean of Students, his retiring title.

For the past 30 years, Chip has been an integral part of the Student Affairs and Student Conduct management team. He is persuasive, visionary, and logical; all attributes that foster his supervisory role and relationships with faculty, staff, students and the community. Chip's service on the statewide SUNY Student Affairs Executive Board helped to provide Potsdam with positive visibility. It has been said that Chip's tenacity and purpose helped move SUNY Potsdam forward.

Chip was active in the campus community, participating as a Residential Fellow, teaching First-Year Seminar courses, and was co-Chair of the Middle States Steering Committee. Chip also served as the primary liaison to Village of Potsdam officials and Village Police.

In recognition of his 34 years of service, dedication, and support to the College, SUNY Potsdam now awards William Morris III the rank of Dean of Students Emeritus.

Retirees

The State University of New York at Potsdam is proud to recognize
JILL MURRAY

Jill Murray was hired at SUNY Potsdam in 1980 as a Typist in the Crumb Library. In 1983, she was promoted to Library Clerk 1, in 1984, she was again promoted to Library Clerk 2, and in 1994 was promoted to Library Technical Assistant, her retiring title.

Jill was responsible for many different tasks in the Crumb Library, including cataloging and participating on the Collections Management Team. She collaborated with other staff to create documentation of area processes, a project that will serve the library staff for years. Jill also maintained a schedule of working at Crane Library, assisting with the many projects there, serving as a knowledge base of past practice for the staff and helped supervise the workflow of all new materials through the department.

Jill has been described as the anchor of the technical services cataloging process. Her known commitment to quality and her institutional knowledge made her an invaluable member of the cataloging staff. In 2006, Jill received the President's Award for Excellence in Clerical Service due to her dedication, expertise, and professional attitude.

It is with sincere appreciation that SUNY Potsdam recognizes Jill Murray for her 36 years of service, dedication, and support to the College. Congratulations on your retirement!

The State University of New York at Potsdam is proud to recognize
VALERIE PELKEY

Valerie Pelkey earned a Bachelor of Science degree in Business Management from Clarkson University in 2002. She began her career with the Research Foundation for SUNY Potsdam in 2012 as an Administrative Assistant 1, and was promoted to Project Staff Assistant a few months later. Val was a part of TRiO Student Success Services for all of her Potsdam career.

Val was the "face of TRiO," as she was the first person that every student saw when they visited the department. She always welcomed everyone with a warm smile, and had a wonderful rapport with the students, faculty, and staff.

In the last three years, Val's role evolved to include assisting the TRiO Director with the Annual Performance Report (APR) that is submitted to the U.S. Department of Education. The report contains targets that, if unmet, could cause the program to be defunded. The APR regularly comprised over 25,000 individual pieces of data about TRiO, going back six years. Val's attention to detail was such that all three of the reports that she assisted on had an error rate less than 0.04%. This equated to fewer than 10 individual errors, a remarkable achievement.

It is with sincere appreciation that SUNY Potsdam recognizes Valerie Pelkey for her five years of service, dedication, and support to the College. Congratulations on your retirement!

Retirees

The State University of New York at Potsdam is proud to recognize **DAVID PITTMAN-JENNINGS**

David Pittman-Jennings earned a Bachelor of Music degree *cum laude* from the University of Oklahoma and a Master of Music degree in 1974 from California State University - Northridge. David's career as an internationally-known baritone has taken him many places around the world, including time as the principal baritone at the Graz Opera in Austria and the Bremen Opera in Germany. After many years as an International freelance soloist singing major repertoire and teaching privately, David was hired at SUNY Potsdam in 2007 as an Associate Professor of Voice, his retiring title.

In addition to his primary duties in studio voice, David has taught courses such as French Diction and Vocal Chamber Music during his tenure at The Crane School of Music. He is known as an active advocate for his students, generously offering his counsel and encouragement. David has been active in the campus community, serving on The Crane School of Music's Graduate Program Committee and performing frequently onstage at Crane in solo recitals and in other events such as the annual Faculty Gala. He served as baritone soloist in local performances of Handel's *Messiah* at St. Mary's Churches in Canton and Potsdam. In 2013, he sang the baritone solo in the Crane Chorus and Orchestra performance of Benjamin Britten's *War Requiem* as part of the LoKo Festival of the Arts.

In addition to numerous international performances, David has been recognized widely for recordings, including the role of Moses under conductor Pierre Boulez in Schoenberg's opera *Moses und Aron*, which garnered accolades from the Academie du Disque Lyrique, the Belgian Association of Music Critics, and Le Monde de la Musique, and ultimately was awarded a Grammy. He was also a Grammy Award finalist for his recording of Schoenberg's *Ode to Napoleon*, also under Boulez.

In recognition of his 10 years of service, dedication, and support to the College, SUNY Potsdam now awards David Pittman-Jennings the rank of Associate Professor Emeritus.

The State University of New York at Potsdam is proud to recognize **REBECCA REAMES**

Dr. Rebecca Reames earned a Master of Music degree in 1982 from Northwestern University and earned a Doctor of Philosophy degree in Music Education in 1996 from The Florida State University. Rebecca was hired at SUNY Potsdam in 1996 as an Assistant Professor of Choral Conducting in The Crane School of Music. In 2000, she was promoted to Associate Professor, her retiring title.

In Rebecca's classroom, her instruction was carefully organized and seldom featured a lecture. She preferred to have her students actively engage in ideas and concepts. She was committed to achieving the best musical product possible and worked to ensure each student performed to the best of their ability. It has been said that Rebecca's enthusiasm and professionalism served as a model for our students.

Rebecca served as the Choral Director of the Phoenix Club, a women's chorus and the oldest choral group on campus, originally founded in 1894 by Julia E. Crane, and the Men's Ensemble, traveling regionally for performances and festivals including the Syracuse University Women's Choir Festival.

Rebecca has been active in the campus community, serving on committees such as the Music Education Area Committee and the Honors Program Committee, and has volunteered at many Open House events.

As accolades to her success, in 2000, Rebecca received a Presidential Merit Award recognizing her as one of 20 outstanding faculty members on campus and in 2002, was awarded the President's Award for Excellence in Teaching.

In recognition of her 21 years of service, dedication, and support to the College, SUNY Potsdam now awards Dr. Rebecca Reames the rank of Associate Professor Emerita.

Retirees

The State University of New York at Potsdam is proud to recognize
JUDITH RICH

Judith Rich earned a Bachelor of Art degree in English Literature in 1964 from Boston University and a Master of Art degree in Secondary Education from Hofstra University in 1966. After graduating, Judy gained experience while teaching in public high schools as well as courses at Clarkson College. In 1981, Judy was hired at SUNY Potsdam as a Visiting Instructor in the English and Communication Department. In 2014, she was promoted to Instructor, her retiring title.

Judy taught the freshmen writing course Writing and Critical Thinking, a course that often caused worry to new students, was frequently named as a favorite course by Judy's students. They described the course as a positive experience that allowed for interaction, creativity, and communication. Judy taught her students to look for the simple things in life and that there is a simple solution to everything.

Judy has been described as a dedicated and experienced teacher who brings enthusiasm and high standards to the classroom and to the English and Communication Department as a whole.

In recognition of her 34 years of service, dedication and support to the College, SUNY Potsdam now awards Judith Rich the rank of Instructor Emerita.

The State University of New York at Potsdam is proud to recognize
LAUREL ROBERTSON

Laurel Robertson began working for PACES in 1999 as a Part-time Cashier. In 2001, Laurel was offered a full-time position as the System Specialist for The College Store.

Laurel's role consisted of inputting all merchandise received in the store into an online system. She also worked and maintained The College Store website and collaborated with the clothing department for a number of years before retiring in December 2016.

Laurel was a very dedicated employee and was always willing to assist in every area of the store.

It is with sincere appreciation that SUNY Potsdam recognizes Laurel Robertson for her 15 years of service, dedication, and support to the College. Congratulations on your retirement!

Retirees

The State University of New York at Potsdam is proud to recognize **CAROL ROSSI-FRIES**

Carol Rossi-Fries earned a Bachelor of Science degree in Education in 1976 from SUNY Cortland and a Master of Science degree in Education in 1980 from SUNY Binghamton. After over 20 years in public education, Carol joined the SUNY Potsdam community in 2001 as an Instructor in the Teacher Education Department. Over the course of her SUNY Potsdam career, she taught in the Elementary Education and Secondary Education departments.

Carol has been described by her students as being an enthusiastic role model for effective teaching who makes course content interesting and challenging. In addition to her role in the classroom, Carol supervises practicum students during their field experiences.

Carol is a passionate educator who has taught a variety of social studies courses for the undergraduate and graduate education programs. Such courses include Elementary Social Studies and Classroom Observation: Middle/Secondary Social Studies. It is this passion that earned her the distinction of being named as the New York State Teacher of the Year in 2003.

Carol continues to share her vast experience with her participation in activities across campus. She has served on the Secondary Social Studies Steering Committee and has presented numerous seminars including an Effective Teaching Seminar and a Best Practices in Teaching Seminar. She has also served as an advisor to Omicron Delta Kappa and the Newman Club and is a Freshmen Residential Fellow.

In recognition of her 16 years of service, dedication, and support to the College, SUNY Potsdam now awards Carol Rossi-Fries the rank of Instructor Emerita.

The State University of New York at Potsdam is proud to recognize **DEBORAH RUST**

Deborah Rust joined SUNY Potsdam in February 2002 working with the New York State Department of Social Services and through the Research Foundation for SUNY Potsdam.

Over the last 15 years, Deb has been very successful in her position as Project Staff Assistant. Her success comes, in large part, from her well-developed work ethic. It has been said that Deb looks at deadlines differently than many – early is on time, on time is late! In addition, Deb is detail oriented, working on projects, presentations, and contracts until all were accurate. Equally, Deb was easy to work with, approaching her responsibilities with a smile.

It is with sincere appreciation that SUNY Potsdam recognizes Deborah Rust for her 15 years of service, dedication, and support to the College. Congratulations on your retirement.

Retirees

The State University of New York at Potsdam is proud to recognize
JAMES TERHUNE

Dr. James Terhune earned a Doctor of Philosophy degree in Psychology in 1971 from the University of California at Santa Barbara and a Master of Science degree in Statistics in 1974 from Stanford University. He joined the SUNY Potsdam community in 1974 as an Assistant Professor. In 1983, he was promoted to Associate Professor and promoted to Professor in 1994, his retiring title.

Jim has been a successful and effective educator, committed to the progress and success of his students, as well as an active researcher. Throughout his career at SUNY Potsdam, he has taught such courses as Introduction to Psychology, Sensory Psychology I and II, and Statistics I and II.

Jim has been known to assist students and colleagues with his outstanding statistical skills. He has also served as a statistical consultant for the New York State Board of Cooperative Education Services.

Jim served as the Chair of the Psychology department for eight years, during which time he implemented an Advising Clinic, offering support and guidance for all new psychology faculty.

In recognition of his 43 years of service, dedication, and support to the College, SUNY Potsdam now awards Dr. James Terhune the rank of Professor Emeritus.

The State University of New York at Potsdam is proud to recognize
VIVIAN TIERNAN

Vivian Tiernan began her career with the Research Foundation for SUNY Potsdam in 1989 as a Secretary. She divided her time between Identification and Recruitment, AIDS Outreach, and the North Country Outreach Tutorial Program. She was promoted to Project Staff Assistant in 1991, her retiring title.

The North Country Migrant Education Program has grown exponentially throughout the years and through this growth, Vivian has always maintained the utmost professionalism and competence. She worked for several grants on campus including the North Country Migrant Education Program and played a critical role in many of the program's endeavors, including the NCMEP's summer magazine, which serves as the only document that displays students' work individually and collectively. Vivian approached this massive undertaking with great enthusiasm and attention to detail.

Vivian is the type of employee that would go above and beyond to assist students, Migrant Educators, families, and staff and has been described by many as dedicated, enthusiastic, caring, and highly adaptable. Vivian strived to ensure the students and families of the program receive the best possible service, including, organizing the annual picnic and harvest festival and by being a mentor to all.

It is with sincere appreciation that SUNY Potsdam recognizes Vivian Tiernan for her 28 years of service, dedication, and support to the College. Congratulations on your retirement!

Retirees

The State University of New York at Potsdam is proud to recognize

MATHIAS WEXLER

Dr. Mathias Wexler earned a Master of Music degree in 1984 from Yale University and a Doctor of Philosophy degree in Music Education in 2009 from Columbia University. He was hired in 1995 as an Assistant Professor of Cello in The Crane School of Music and was promoted to Associate Professor in 1999 and again in 2005 to Professor, his retiring title.

During his career at SUNY Potsdam, Matt exhibited leadership and creativity, contributing strength to the Crane cello studio and in the development of courses such as Cello Teaching and Cello Playing. Beginning in 2011, Matt worked tirelessly to create and implement a new course, Creative String Playing and Teaching. He consistently demonstrated an interest in and commitment to his students' progress, always eager to present them with challenges that enable their growth as musicians.

He has been active in the campus community, founding and serving as the Artistic Director for the CPS Community Music School in 1996 and performing in the Potsdam Piano Quartet. He also has made multiple recordings, including one that was nominated for a Grammy Award. Throughout his career, Matt has performed widely as a soloist, orchestral player, and chamber musician.

In recognition of his 21 years of service, dedication, and support to the College, SUNY Potsdam now awards Dr. Mathias Wexler the rank of Professor Emeritus.

The State University of New York at Potsdam is proud to recognize

PAULA WILLARD

Paula Willard received a Bachelor of Arts degree in English and Economics in 1993 from St. Lawrence University. The next year, she joined the SUNY Potsdam staff as a Keyboard Specialist in Distributed Computing. In 1996, she was appointed as a Staff Assistant and was promoted to Senior Staff Assistant in 1998 in Distributed Computing. In 2014, her expertise transitioned to the College Libraries and most recently the Center for Creative Instruction where she served as a Senior Staff Assistant, her retiring title.

Paula promoted a customer service approach to her position as Helpdesk Manager and played a key role in the Help Desk's reorganization and implementation of a tracking system, thus ensuring that all requests were responded to in a timely manner. In 2015, the College created the Center for Creative Instruction offering resources and assistance to faculty and staff. Since the Center's inception, Paula has offered vital support to many on campus.

Paula has been an active member of the campus community serving on such committees as the CTS Management Council, the New Student Orientation Committee and also served as the CTS representative at Faculty Senate. She was committed to serving the needs of the students and faculty of the College with impeccable efficiency and professionalism.

In recognition of her 22 years of service, dedication, and support to the College, SUNY Potsdam now awards Paula Willard the rank of Senior Staff Assistant Emerita.

Retirees

The State University of New York at Potsdam is proud to recognize
RICHARD WILLIAMS

Dr. Richard Williams earned a Master of Science degree in 1986 and a Doctor of Philosophy degree in 1988 both in Clinical Psychology from the State University of New York at Binghamton. After years of both clinical and higher education experience, Rick was hired at SUNY Potsdam in 1997 as an Assistant Professor in the Psychology Department. He was promoted to Associate Professor in 2003 and to Professor in 2013, his retiring title.

As an educator in the Psychology Department, Rick has taught such courses as Assessment and Treatment of Eating Disorders and Abnormal Psychology. He spends a great deal of time and energy helping his students get involved through internships, research, and guiding many towards graduate school. Rick co-authored, with a student, a collection entitled, *Minority and Cross-Cultural Aspects of Neuropsychological Assessment*. Rick is known to be innovative, energetic, and generous of his time.

As a testament to his dedication to his students, Rick received the President's Award for Excellence in Academic Advising in 2010. It has been said that his door is always open, and his office is usually a center of student activity, regardless of whether he is holding office hours at that particular time.

Rick's investment in our students is unparalleled as evidenced in his role as Academic Advisor for the Lacrosse team, Faculty Advisor for the Psychology Club, and serving on the Psychology Department Honors Committee.

In recognition of his 19 years of service, dedication, and support to the College, SUNY Potsdam now awards Dr. Richard Williams with the rank of Professor Emeritus.

The State University of New York at Potsdam is proud to recognize
ANN WINTERS

Ann Winters was hired at SUNY Potsdam in 2003 as a Keyboard Specialist 1 in the School of Education & Professional Studies and Graduate Studies. In 2007, Annie returned to SUNY Potsdam in the Student Health Department and in 2008 was promoted to Secretary 1 in the Economics and Computer Science Departments, her retiring title.

Annie was responsible for coordinating administrative activities and workflow in two departments, assisting faculty with all operations of the departments. Annie's duties were vast; she completed them efficiently and was also eager to take on additional duties and learn new things. Through her many obligations, Annie interacted with students, faculty, and staff on a daily basis and was known as a knowledgeable resource for them. Over the course of her career, Annie has been described as organized, hardworking, and a pleasure to work with.

It is with sincere appreciation that SUNY Potsdam recognizes Ann Winters for her 11 years of service, dedication, and support to the College. Congratulations on your retirement!

Service Awards

45 YEARS OF SERVICE

Ronald Bretsch - Secondary Education
Sandy Chadwick - Elementary
Education
Joseph Di Giovanna - Philosophy

40 YEARS OF SERVICE

Jo-Ellen Bero - PACES
Daniel Hayes - PACES

30 YEARS OF SERVICE

Dawn Baldwin - PACES
Denise Basford - Student Health
Sue Blackburn - PACES
Thomas Gerstenberger - Psychology
Larry Jenks - PACES
Lisa Murphy - College Advancement
Laura Stevenson - College
Advancement
Bret Zvacek - Crane

25 YEARS OF SERVICE

Peter Austin - Maintenance
David Brouwer - Computing &
Technology Services
Mary Ellen Houston - PACES
Brenda Lindsey - PACES
Robin Russell - PACES
Susan Stebbins - Anthropology
Liliana Trevizan - Modern Languages

20 YEARS OF SERVICE

William Beauchamp - Athletics
Anthony Betrus - Business
Administration
Gerald Cootware - Maintenance
Biman Das - Physics
Eric Duchscherer - Student Affairs
Beth Fayette - Center for Diversity
Carol Franck - College Libraries
Bruce Frederick - PACES
Joseph Gibbs - Custodial Services
Richard Henry - English &
Communication
Robyn Hosley - School of Education
and Professional Studies
Victoria Klawitter - Mathematics

Kathleen LeClair - University Police
Marc Leuthold - Art
Shannon Macdonald - University
Police
Donna Mosier - Business
Administration
Ruth Policella - Student Affairs
Cynthia Premo - Mail Service
Michael Schaff - Crane
Jennifer Sullivan - Athletics
Robert Vadas - Secondary Education
Gregory Wanamaker - Crane
Joseph Wisniewski - Student Accounts

15 YEARS OF SERVICE

Thomas Baker - History
Jessica Bedard - PACES
Stephanie Brown - Institutional
Effectiveness
Lauren Bruce - Athletics
Christine Cole - Custodial Services
Harold Ellingsen Jr. - Mathematics
Charles Guy - Crane
Christine Guyette - Custodial Services
Irene Haverstock - Computing &
Technology Services
Kathleen LaMay - Research &
Sponsored Programs
D. Kenneth McLaughlin - Athletics
Richard Merchant - Anthropology
Enrico Miller - Institutional
Effectiveness
Nicole Pitcher - Custodial Services
Prentice Purvis - PACES
Jason Schreer - Biology
Steve Stannish - History
Lisa Stewart - Teaching Education
Undergraduate Advising
Tammi Thompson - Custodial Services
Michael Tissaw - Psychology

10 YEARS OF SERVICE

Marta Albert - Literacy
Margaret Bain - Career Planning
Peter Beckstead - PACES
Fadi Bou-Abdallah - Chemistry
Joshua Brown - Counseling Center
David Bugg - Sociology and Criminal
Justice
Phyllis Charleson - Anthropology
Daniel Clarke - PACES
Jeremy Collette - Custodial Services
Caron Collins - Crane
James Donahue - English &
Communication
Laura-Lee Fair-Schulz - Art
Francois Germain - Crane
Richard Green - PACES
Elizabeth Guiney - Custodial Services
Kathryn Hughes - Teacher/Leader
Quality Partnerships Program
Nathaniel Infante - Art
Susan Jones - Registrar
Roseanne Larock - Grounds
James Lashomb - PACES
Ada Law - Student Health
Derrick LeBarge - PACES
Deborah Lewis - English &
Communication
Andrew Martin - Physical Plant
Kathy Mason - Custodial Services
Tamara Mason - College Libraries
Beth Morey - Admissions
Joseph Murphy - Custodial Services
Sean Partridge - Student Success
Center
Mary Peck - Center for School
Partnerships & Teacher Certification
Michael Phillips - Center for Creative
Instruction
Kathryn Pierce - Human Resources
David Pittman-Jennings - Crane
Kathryn Sherman - Crane
Robert Silver - PACES
Amelia Sinni - PACES
Ronald Sloan - Center for School
Partnerships & Teacher Certification
LoriLee Smith - PACES

Service Awards

Kevin Thompson - Custodial Services
Jeremy van Blommestein - Sociology
and Criminal Justice
Sharmain van Blommestein - English
& Communication
Robin Weekes - Student Accounts
Marta Whalen - Biology
Cornelia Yuen - Mathematics
Marshelle Zenger - PACES

5 YEARS OF SERVICE

Richard Arquiatt Jr. - PACES
Margaret Ball - Purchasing & Payables
John Bard - PACES
Carrie Bates - History
Jacob Bentz - PACES
Bethanne Beshaw - Custodial Services
Trevor Blank - English &
Communication
Robert Burns - Grounds
Joseph Butcher - Custodial Services
Ann Cameron - Custodial Services
Steven Canning - Business
Administration
Nathan Chapman - Computing &
Technology Services
Stephanie Claxton - Registrar
Kristen Colarusso - Community
Health
Daniel Crump - PACES
Alicia Fefee - PACES
Kyle Fennell - Admissions
Taylor Francello - PACES
Bethany Haeseler - Art
Holly Harper - PACES
Scott Hazen - Physical Plant
Julie Hunter - Crane
Karyn Jones - English &
Communication
Karen Kennison - Admissions
Timothy Kohl - Custodial Services
Patricia LaPointe - Custodial Services
Becky Lawrence - Human Resources
Sarah Maneely - College
Advancement

John Manke - College
Communications
Dale McIntosh - Grounds
Timothy Messner - Anthropology
Timothy Morse - Student Success
Center
Curtis Moulton - PACES
Timothy Murphy - Philosophy
Susan Novak - English &
Communication
Richard Raymonda - Grounds
Sheryl Scales - Literacy
Alla Semenova - Economics
Katherine Sherwood - GRACE
Tammy Snell - College Science &
Technology Entry Program
Angela St. Denis - Custodial Services
Rosemarie Suniga - Crane
Janet Sussman - Theatre & Dance
Matthew Tamburello - Computing &
Technology Services
Linda Underwood - PACES
Rebecca Vinopal - Financial Aid
Terri White - PACES
Thomas Young - PACES

In Appreciation

It is with sincere appreciation that we acknowledge the members of the Employee Awards Committee:

Laura Brown

Peter McCoy

Heather O'Hara

John Ellis

Timothy Messner

Romi Sebald

Savita Hanspal

Mark Misiak

Laura Stevenson

Tanya Hewitt

Lorelei Murdie

Jennifer Sullivan

Nasser Malit

Jennifer Murray

Jan Trybula

