



April 3, 2018

To: Campus Presidents  
SUNY Directors of Human Resources

From: Shari Carr, Program Assistant *Shari Carr*

Subject: Empire Knowledgebank eLearning Program for  
GSEU-Represented Employees

New York State and the Communications Workers of America Local 1104/Graduate Student Employees Union are pleased to announce the Empire Knowledgebank (EKB) eLearning Program for GSEU-represented employees. **The program will be available April 1, 2018 through March 31, 2019.** We appreciate your assistance in disseminating this information to GSEU-represented employees on your campus.

Employees who apply to the EKB Program will be issued a license to access eLearning products provided by Enterprise Training Solutions, Inc. With the EKB license, employees will have the opportunity to access thousands of eLearning courses, eBooks and short course videos for opportunities to enhance their professional and career development, for certification preparation and continuing education in a variety of areas.

EKB eLearning Program can be accessed anytime and anywhere with an internet connection and is provided at no expense to the campus or the employee. Employees who are interested in using the EKB license during normal business hours to access job or career related courses must request prior approval of the appropriate division, department or program staff.

The collection of EKB eLearning products being offered includes courses in the following areas:

*Business and Professional Development*  
*Desktop Software*  
*Project Management*  
*Leadership*  
*Manager Essentials*

*Supervision*

*Decision Making*

*Technical such as:*

- *Cloud/Virtualization*
- *ITIL*
- *Security*
- *Software Development*
- *Web*

Additional information about the EKB eLearning products may be accessed with the following links:

- <http://www.enterprisetraining.com/certifications.php> - provides training mapped to certification preparation
- <http://www.enterprisetraining.com/Accreditation-Programs.html> - provides training that supports accreditation and Continuing Education Units (CEU)

Employees who are interested in the EKB license must submit an EKB application. An application and the EKB Program Guidelines can be accessed at:  
[https://www.goer.ny.gov/Training\\_Development/gseu/index.cfm](https://www.goer.ny.gov/Training_Development/gseu/index.cfm).

Applications may be submitted on an ongoing basis and an EKB license will be issued on a first come basis. Users will be notified via email with instructions on how to access the EKB license along with a password.

Since there are a limited number of EKB licenses available, an EKB license that is not used within 60 days of the date issued may be deactivated.

Thank you for your assistance. If you have any questions or need additional information, please contact me at 518.486.4666 or at [shari.carr@goer.ny.gov](mailto:shari.carr@goer.ny.gov).

Attachment