

NEED WRITING ASSISTANCE?

Online tutoring is available.

Quick Start Guide

STEP 1. Make an appointment



Make an appointment at writersblock@potSDam.edu

STEP 2. Download Microsoft Teams



Scan the QR code or [click here](#) to download. Microsoft Teams



WRITER'S BLOCK



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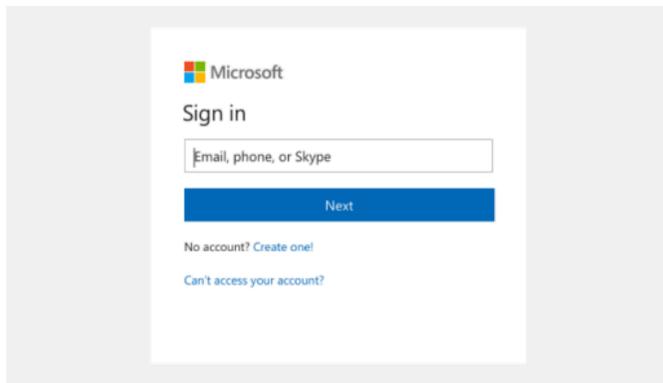
Writersblock_sunypotsdam

STEP 3. Sign in with your SUNY Potsdam email and password

In Windows, click **Start**  > **Microsoft Teams**.

On Mac, go to the **Applications** folder and click **Microsoft Teams**.

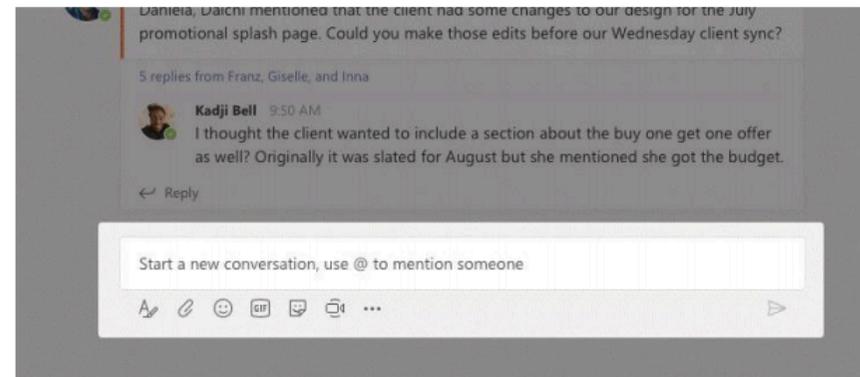
On mobile, tap the **Teams** icon. Then sign in with your Office 365 username and password. (If you're using Teams free, sign in with that username and password.)



STEP 4. Start a conversation

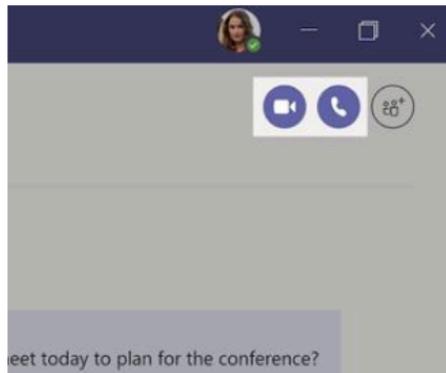
With the whole team... Click **Teams** , pick a team and channel, write your message, and click **Send** .

With a person or group... Click **New chat** , type the name of the person or group in the **To** field, write your message, and click **Send** .



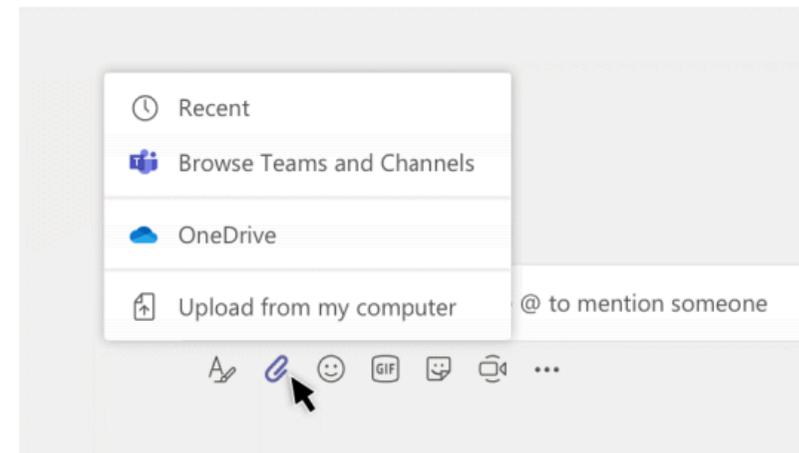
STEP 5. Make a video and audio calls

Click **Video call**  or **Audio call**  to call someone from a chat. To dial a number, click **Calls**  on the left and enter a phone number. View your call history and voicemail in the same area.



STEP 6. Share a file

Click **Attach**  under the box where you type messages, select the file location and then the file you want. Depending on the location of the file, you'll get options for uploading a copy, sharing a link, or other ways to share.



Questions?

Contact Us at wblock@potsdam.edu.

Or you can connect with us through our **social media**.



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Give feedback. Thank you!