### **NEED WRITING ASSISTANCE?**

Online tutoring is available.

# **Quick Start Guide**

**STEP 1.** Make an appointment



Make an appointment at <u>writersblock@potsdam.edu</u>

### STEP 2. Download Microsoft Teams



Scan the QR code or click here to

download. Microsoft Teams



## WRITER'S BLOCK



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#### STEP 3. Sign in with your SUNY Potsdam email and password

In Windows, click Start 手 > Microsoft Teams.

On Mac, go to the **Applications** folder and click **Microsoft Teams**. On mobile, tap the **Teams** icon. Then sign in with your Office 365 username and password. (If you're using Teams free, sign in with that username and password.)

Microsoft
Sign in
Email, phone, or Skype
Next
No account? Create one!
Can't access your account?
Can't access your account?

#### STEP 4. Start a conversation

With the whole team... Click **Teams** Cost, pick a team and channel, write your message, and click **Send**  $\triangleright$ .

With a person or group... Click **New chat**  $\square$ , type the name of the person or group in the **To** field, write your message, and click **Send**  $\triangleright$ .

	5 replies from Franz, Giselle, and Inna						
	Kadji Bell 9:50 AM I thought the client wanted to include a section about the buy one get one offer as well? Originally it was slated for August but she mentioned she got the budget ← Reply						
Г	Start a new conversation, use @ to mention someone						
	Stort .						

#### STEP 5. Make a video and audio calls

Click **Video call**  $\Box$ <sup>4</sup> or **Audio call** & to call someone from a chat. To dial a number, click **Calls** & on the left and enter a phone number. View your call history and voicemail in the same area.



#### STEP 6. Share a file

Click **Attach** *index* under the box where you type messages, select the file location and then the file you want. Depending on the location of the file, you'll get options for uploading a copy, sharing a link, or other ways to share.





#### Contact Us at **wblock@potsdam.edu**.

Or you can connect with us through our **social media**.





Give feedback. Thank you!