

# Basics of Supervision Certificate Program

*An online learning program for  
CSEA-represented NYS employees*

***Application Period:***

***November 16, 2020 - May 30, 2021***



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# Basics of Supervision

*An Online Learning Program for  
CSEA-represented NYS Employees*



## Begin the Journey to Developing your Career

Modern supervisors have a wide variety of responsibilities, ranging from team motivation to conflict resolution. This program will help you understand the challenges both new and experienced supervisors face in the workplace. You'll also learn strategies for effective team communication, delegation, and virtual supervision.



## About the Basics of Supervision Certificate Program

This Online Certificate Program will help acquire a better understanding of how to be an effective supervisor and develop the skills to handle changing workplace relationships. This program is also a great way to build your skills in the Professionalism and Self-Management workplace competency. Participants must complete 15 courses with a passing score of 70% or higher to earn a certificate.



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**November 16, 2020 -  
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Courses must be completed by May 31, 2021.