

# Care enough to call...

Resources for Consultation & Referral for Students of Concern



**Potsdam**  
THE STATE UNIVERSITY OF NEW YORK

## IN ALL EMERGENCIES

### EMERGENCY RESPONSE

When a student:

- is a victim of an attack
- appears to pose imminent danger to the safety of him/herself or others
- is experiencing a medical emergency



**UNIVERSITY POLICE**  
(315) 267-2222  
Open 24 hrs./7 days a week



### RESOLUTION

An officer will be dispatched to the scene, a threat assessment made and the response will be based on the situation, including medical help, if needed.

## FOR NON-EMERGENCY CONCERNS

### MENTAL HEALTH CONSULTATION

When a student exhibits:

- severe anxiety
- depression
- suicidal thought or
- other intense emotional disturbances

immediate threat exists

if no immediate harm seems likely

**UNIVERSITY POLICE**  
(315) 267-2222  
Open 24 hrs./7 days a week

**COLLEGE COUNSELING CENTER**  
(315) 267-2330  
M-F 8 AM-4:30PM

**REACHOUT CRISIS & HOTLINE**  
(315) 265-2422  
Open 24 hrs./7 days a week



### RESOLUTION

UP may consult with other offices and/or require an involuntary evaluation under Mental Hygiene Law (section 9.41)

Appointments made with students for assessment and treatment. Urgent cases will be assisted immediately. Services are free.

Trained counselors will assess the situation to provide counseling, hospitalization or other appropriate intervention.

### CONDUCT/DISRUPTIVE BEHAVIOR

When a student's behavior is inappropriate or disruptive to a class, a residence hall or any other campus location

immediate threat exists

non-emergency concerns

**UNIVERSITY POLICE**  
(315) 267-2222  
Open 24 hrs./7 days a week

**DIRECTOR OF STUDENT CONDUCT & COMMUNITY STANDARDS**  
(315) 267-2579  
M-F 8:30AM-4:30PM



The Director of Student Conduct & Community Standards will advise the student of consequences they face if disruptive behavior continues. If warranted, judicial charges will be initiated creating a formal disciplinary review.

### OTHER/NOT SURE



Call Student Conduct & Community Standards, UP, Residence Life, your department chair or Dean, or a colleague or friend



Associate Deans or supervisors should be notified. The situation will be assessed and either resolved directly or by appropriate referral.