Deque University Training Course Recommendations by Role

Executive Leadership
- Accessibility Fundamentals: Disabilities, Guidelines, and Laws (90 minutes)
- Accessibility Program Management (60 minutes)

Human Resources
- Accessibility Fundamentals: Disabilities, Guidelines, and Laws (90 minutes)
- Serving Customers with Disabilities (no estimate for time given)
- Disability Etiquette Basics (no estimate for time given)
- Effective Communication, Part 1: Communication in Person (no estimate for time given)
- Effective Communication, Part 2: Remote Communication(no estimate for time given)

Information Technology Specialists
- Accessibility Fundamentals: Disabilities, Guidelines, and Laws (90 minutes)
- Designing an Accessible User Experience (135 minutes)
- Semantic Structure and Navigation (105 minutes)
- Images, SVG, and Canvas (90 minutes)
- Visual Design and Colors (75 minutes)
- Responsive Design and Zoom (30 minutes)
- Multimedia, Animations, and Motion (105 minutes)
- Device-Independent User Input Methods (45 minutes)
- Form Labels, Instructions, and Validation(90 minutes)
- Dynamic Updates, AJAX, Single Page Apps (30 minutes)
- Custom JavaScript/ARIA Widgets (180 minutes)
- Web Accessibility Testing: Basic Methods and Tools (120 minutes)
- Web Accessibility Testing: Screen Readers (90 minutes)
- Web Accessibility Testing: WCAG Conformance Testing, Detailed Methodology (6 hours)

Faculty
- Accessibility Fundamentals: Disabilities, Guidelines, and Laws (90 minutes)
- Basic Web and Document Accessibility for Content Contributors (90 minutes)
- Document Accessibility Courses as needed (Word, PDF, etc.) (see section below for Document Creators/Editor)

Student Affairs Professionals
- Accessibility Fundamentals: Disabilities, Guidelines, and Laws (90 minutes)
- Serving Customers with Disabilities (no estimate for time given)
- Disability Etiquette Basics (no estimate for time given)
- Effective Communication, Part 1: Communication in Person (no estimate for time given)

- Effective Communication, Part 2: Remote Communication(no estimate for time given)
- Basic Web and Document Accessibility for Content Contributors (90 minutes)
- Document Accessibility Courses as needed (Word, PDF, etc.) (see section below for Document Creators/Editor)

Academic advisors

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws (90 minutes)
- Serving Customers with Disabilities (no estimate for time given)
- Disability Etiquette Basics (no estimate for time given)
- Effective Communication, Part 1: Communication in Person (no estimate for time given)
- Effective Communication, Part 2: Remote Communication(no estimate for time given)
- Basic Web and Document Accessibility for Content Contributors (90 minutes)
- Document Accessibility Courses as needed (Word, PDF, etc.) (see section below for Document Creators/Editor)

Health/Wellness

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws (90 minutes)
- Serving Customers with Disabilities (no estimate for time given)
- Disability Etiquette Basics (no estimate for time given)
- Effective Communication, Part 1: Communication in Person (no estimate for time given)
- Effective Communication, Part 2: Remote Communication(no estimate for time given)

Admissions & Enrollment

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws (90 minutes)
- Serving Customers with Disabilities (no estimate for time given)
- Disability Etiquette Basics (no estimate for time given)
- Effective Communication, Part 1: Communication in Person (no estimate for time given)
- Effective Communication, Part 2: Remote Communication(no estimate for time given)
- Basic Web and Document Accessibility for Content Contributors (90 minutes)
- Document Accessibility Courses as needed (Word, PDF, etc.)

Alumni

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws (90 minutes)
- Other courses as needed

Instructional Designers

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws (90 minutes)
- Designing an Accessible User Experience (135 minutes)
- Visual Design and Colors (75 minutes)
- Responsive Design and Zoom (30 minutes)
- Basic Web and Document Accessibility for Content Contributors (90 minutes)

- Document Accessibility Courses as needed (Word, PDF, etc.) (see section below for Document Creators/Editor)

Diversity

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws (90 minutes)
- Serving Customers with Disabilities (no estimate for time given)
- Disability Etiquette Basics (no estimate for time given)
- Effective Communication, Part 1: Communication in Person (no estimate for time given)
- Effective Communication, Part 2: Remote Communication(no estimate for time given)

Ombudsman

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws (90 minutes)
- Other courses as needed

Business office/purchasing

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws (90 minutes)

Administrative Staff

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws (90 minutes)

All Roles

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws (90 minutes)

Web Developers, Advanced QA Testers

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws (90 minutes)
- Designing an Accessible User Experience (135 minutes)
- Semantic Structure and Navigation (105 minutes)
- Images, SVG, and Canvas (90 minutes)
- Visual Design and Colors (75 minutes)
- Responsive Design and Zoom (30 minutes)
- Multimedia, Animations, and Motion (105 minutes)
- Device-Independent User Input Methods (45 minutes)
- Form Labels, Instructions, and Validation (90 minutes)
- Dynamic Updates, AJAX, Single Page Apps (30 minutes)
- Custom JavaScript/ARIA Widgets (180 minutes)
- Web Accessibility Testing: Basic Methods and Tools (120 minutes)
- Web Accessibility Testing: Screen Readers (90 minutes)
- Web Accessibility Testing: WCAG Conformance Testing, Detailed Methodology (6 hours)

QA Testers (Basic)

- Accessibility Fundamentals: Disabilities, Guidelines, and Laws (90 minutes)

- Web Accessibility Testing: Basic Methods and Tools (120 minutes)
- Web Accessibility Testing: Screen Readers (90 minutes)
- Web Accessibility Testing: WCAG Conformance Testing, Detailed Methodology (6 hours)

Designers
- Accessibility Fundamentals: Disabilities, Guidelines, and Laws (90 minutes)
- Designing an Accessible User Experience (135 minutes)
- Visual Design and Colors (75 minutes)
- Responsive Design and Zoom (30 minutes)
- Basic Web and Document Accessibility for Content Contributors (90 minutes)

Document Creators/Editors (Fundamentals course + any of the below as needed)
- Accessibility Fundamentals: Disabilities, Guidelines, and Laws (90 minutes)
- Basic Web and Document Accessibility for Content Contributors (90 minutes)
- MS Word Accessibility (75 minutes)
- MS PowerPoint Accessibility (15 minutes)
- MS Excel Accessibility (135 minutes)
- InDesign Accessibility (30 minutes)
- PDF Accessibility Basic (45 minutes)
- PDF Accessibility Advanced (45 minutes)
- EPUB Accessibility (45 minutes)

Mobile App Developers
- Accessibility Fundamentals: Disabilities, Guidelines, and Laws (90 minutes)
- Designing an Accessible User Experience (135 minutes)
- iOS Mobile App Accessibility (120 minutes)
- Android Mobile App Accessibility (105 minutes)

Program Managers
- Accessibility Fundamentals: Disabilities, Guidelines, and Laws (90 minutes)
- Accessibility Program Management (60 minutes)